



Evaluating resources

KEY PRINCIPLES



NSW.net

- ▶ Statewide licensed databases
- ▶ indyreads
- ▶ NSW Public Library Consortia Opt-in Offer Scheme



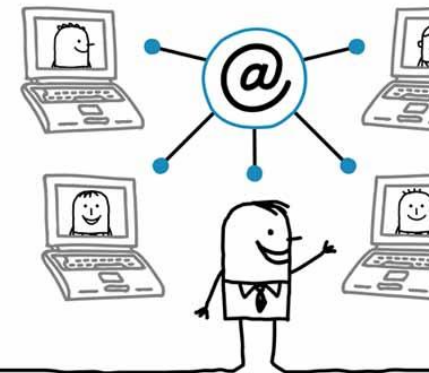
NSW.net
Building better connected communities

?
STATE LIBRARY®
NEW SOUTH WALES

[Home](#) [eResources](#) [Connectivity](#) [Technical Support](#) [Training](#) [Events](#) [News](#) [Blog](#) [indyreads™/eLending Portal](#) [About](#)

Welcome to NSW.net

We're NSW.net and we're here to help libraries and councils with faster, easier and more cost effective access for their communities to the digital world.



NSW.net

- ▶ NSW Public Library Consortia Opt-in Offer Scheme
- ▶ Content Working Group
- ▶ Evaluate eContent resources and negotiate discounted pricing
- ▶ <https://www.nswnet.net/blog/2023-2024-nswnet-consortia-opt-offers>



ADMIN LINKS

[View current](#) [Edit current](#) [Revisions](#) [Devel](#)

ACTIONS

[Clone content](#)

2023 - 2024 NSW.net Consortia Opt-in Offers

The 2023 - 2024 NSW.net Consortia Opt-in Offers will be progressively released from April.

A list of products appears below. If you are interested in identifying which products are available for a particular subject area, we recommend that you try our product filter which allows searching by subject, format and intended audience: <http://www.nswnet.net/e-resources/database/Consortia>

The consortia pricing can only be viewed by registered users. If you work in a NSW public library and have direct responsibility for the selection of eResources at your library service you can self register by selecting login (top right hand corner) and create new account.

To subscribe to a new resource, all you need to do is contact the product sales representative (details listed in pricing documentation) and indicate that you would like to take advantage of the NSW.net Consortia Opt-in offer for the desired product.

Please note: some vendors provide volume based discounts and it is therefore necessary that you express your intent to subscribe by a specified date (volume based offers highlighted in red).

Free Product Trials: A number of vendors are providing free product trials to coincide with the release of the 2023/24 consortia opt-in offers.

Content platforms



Journal and
Newspaper Databases



Ebook, Audio, Magazine,
Comic & Graphic Novel
Platforms



Video Platforms



Online Tutorial Software





An overview

- ▶ Resource Identification
- ▶ Staff participation
- ▶ User Experience (UX)
- ▶ Content appraisal
- ▶ Access & Authentication
- ▶ Vendor Support
- ▶ Analytics
- ▶ License Agreements



Resource identification

- ▶ **NSW.net Consortia Opt-in Offer List:**

- ▶ [Annual offers list](#)
- ▶ [Subject Filter](#)

- ▶ **Vendors**

- ▶ Approached by a Vendor
- ▶ Trade show
- ▶ Trade publications

- ▶ **Peer Networks & Enviromental Scanning**

- ▶ NSW public libraries
 - ▶ Presentation at a Zone meeting)
 - ▶ Scanning library websites of other states and territories



Evaluation: involve staff across your organisation

- ▶ Access the diverse experience and knowledge of your staff
- ▶ Provides a professional development opportunity
- ▶ Staff buy in for new resources
 - ▶ Frontline staff need to know:
 - ▶ when to recommend a resource
 - ▶ How to use a resource
 - ▶ And deal with client support questions
- ▶ Evaluation form (Wu-Foo)



User Experience: a key evaluation criteria



Navigation

Intuitive

Ease of Search

Subject Headings & Filters

Results Lists



Help

Concise

Indexed

Searchable



Database

Saved Searches

Reference citation tools

Print – email

Lexile Levels

Permalinks

Publication A-Z Lists



Ebook/Audio/Video Platforms

Apps (Android and Apple)

Browser

Basic functionality (bookmarks, notes, highlights, text size Contents or Chapter page)

Offline & Online

Ereader compatibility



Skill Tutorial Platforms

Records Course Progress

Skill pathways

Certification



COSMOS

THE SCIENCE OF EVERYTHING

Issue 90



RAIDERS OF THE LOST DARK

118 species
in a scoop

IT'S NOT EASY BEING GREEN

We need to talk
about lithium

TALKIN' 'BOUT REGENERATION

Salamander
secrets

NUCLEAR WASTE

Out of sight
out of mind?

HIGH FASHION

How to be
a space

It's time

AUSTRALIA ENTERS THE SPACE AGE
- AND SHOOTS FOR THE MOON

Content: Databases (Journals, Newspapers and Magazines)

- ▶ Key industry titles
- ▶ Digital Dust
- ▶ % Australian Content (Overseas Bias)
- ▶ Full Text vs Abstract
- ▶ HTML vs Digital image
- ▶ Publication Date range (Current or archival)
- ▶ eBook collections (up to date)
- ▶ Suitability for intended audience (age range)



Content: Ebooks & Audio

- ▶ Collection Development Policy
- ▶ Key publishers
- ▶ Independent Publishers
- ▶ Self Published
- ▶ LOTE
- ▶ Diverse content (diverse community voices & experiences reflected)
- ▶ Australian
- ▶ Adult, Teen and Childrens
- ▶ Acquisition options, (pre-packaged bundles, library curated)
- ▶ Bookclubs

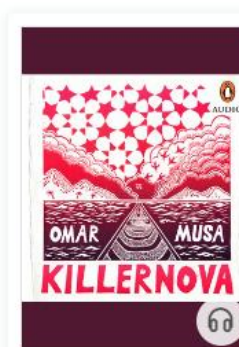
indyreads

STATE LIBRARY
NEW SOUTH WALES

Australian Authors



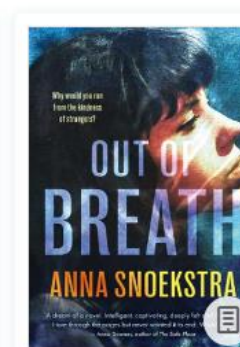
Off the Charts



Killernova

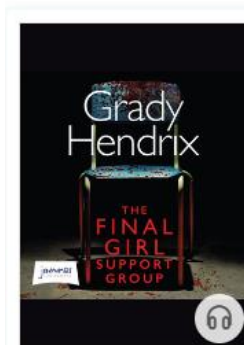


The things she owned



Out of Breath

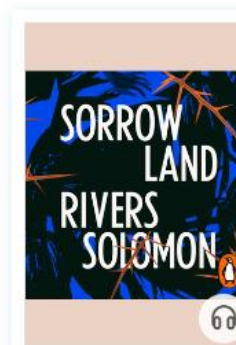
Just arrived



Final Girl Support Group, The



Butcherbird



Sorrowland



Only Good Indians, The

Content Video

- ▶ Quality (known studios)
- ▶ Quantity & Access options (unlimited simultaneous, PPU, mechanisms to manage costs?)
- ▶ Overseas vs. Australian content
- ▶ LOTE
- ▶ Feature length or Shortform or both
- ▶ Pre-packaged &/or library curated



Content: Online Tutorials

- ▶ Quality (content production)
- ▶ Qualification of presenters
- ▶ Skill level coverage (beginner, intermediate to advanced)
- ▶ Range of skills covered
- ▶ Currency of Content
- ▶ Pre-packaged or library curated

This week's top courses



COURSE
Four Time Wasting Habits: How to Quit
By: Pete Mockaitis | How to Be Awesome at...



COURSE
One-Minute Habits for Hybrid and Remote Working Success
By: Scott Mautz



COURSE
Project Management Foundations
By: Bonnie Biafore



COURSE
Next Generation AI: An Intro to GPT-3
By: Jonathan Reichenal

Learn Microsoft Excel, a top skill for people in your role



COURSE
Learning Excel 2021
By: Jess Stratton



COURSE
Miss Excel's Top Productivity Hacks
By: Kat Norton



COURSE
Excel: Managing and Analyzing Data
By: Oz du Soleil



COURSE
Excel: Productivity Tips
By: Chris Dutton



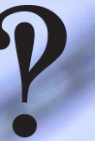
Access & Authentication

- ▶ Avoid unnecessary friction, i.e. tokens or restricted concurrent access
- ▶ Avoid a commercial login (retail collections as well as library collections)
- ▶ Library Barcode
- ▶ IP authentication for onsite access
- ▶ SIP2
- ▶ Referring URL (can be clunky)
- ▶ Web services/API (benefit automated or Semi automated MARC record management)



Reporting

- ▶ Does the product have a statistics module
- ▶ What type of data granularity is offered:
 - ▶ Searches
 - ▶ Full Text Downloads
 - ▶ Usage By date range
 - ▶ By format
 - ▶ Usage by device (App, Browser & Tablet)
 - ▶ Export to Excel
- ▶ Counter Compliant 5 (international library analytics standard)



Support

- ▶ Does the vendor offer staff training and associated resources
- ▶ Public User Guides (YouTube, PDF manuals etc)
- ▶ Marketing
 - ▶ Print: bookmarks, postcards etc
 - ▶ Digital: Social media & Canva templates)
- ▶ Technical support and defined a defined workflow for issue resolution.
- ▶ Seek feedback from existing clients on after sales support.



License Agreements & Terms of Conditions

- ▶ A legal Contract: council legal/Governance department
- ▶ [National and State Libraries Australasia \(NSLA\) License Principles](#)
- ▶ NSLA Privacy extract
 - ▶ *9.1 Licences must ensure that privacy of individuals using the Product is protected. The Vendor must not collect or record information about individuals using the Product, share any information about individuals with a third party, or use such information for marketing purposes. The Vendor should ensure compliance with the Commonwealth of Australia Privacy Act 1988 or comparable privacy laws of the jurisdiction of the vendor.*
- ▶ A license agreement should reflect the Australian legislation that is applicable to the product
- ▶ Covers SLA,
- ▶ Consortia arrangements and termination clause (ebook platforms)



Contact details

- ▶ Ross Balharrie
- ▶ Public Library Services
- ▶ NSW.net Services Delivery Coordinator
- ▶ State Library of New South Wales
- ▶ ross.balharrie@sl.nsw.gov.au
- ▶ 02 9273 1498

