Professional Development

How we can support staff professional development through simple initiatives!

Gabrielle Cundy

Branch Librarian

Training & Information Services Librarian

Blacktown City Council

Stage 1

Development

How can we provide staff training opportunities continually throughout the year?

Problem 1

How can we provide ALL staff across the branches with PD opportunities

Problem 2

Time – its always tricky to get everyone together. Can we do something that will allow people to learn at their own pace

Problem 3

Everyone has different learning needs so how can we tailor training to this

Stage 2

Questions?

What is the best mode of delivery?

✉ **Email**

Every member of staff has an email address. When this is created they are added to the whole staff mailing group

How can we showcase these activities?

📰 **Newsletter**

We could put together a newsletter which highlights different "learning" opportunities to fit varied learning styles

Stage 3

Product

Introducing the...
Professional Development Newsletter!

Welcome to the new bi-monthly professional development newsletter that will highlight different activities that you can do to keep your skills sharp.

Each volume will provide a variety of options that can fit your learning needs.

Happy Learning!

Refresh

Reference Excellence

Reference Excellence is a self-paced reference and information services training course.

With modules that focus on different client groups within the library, you can simply complete one or multiple at a time.

This training can help you refresh your interviewing skills for any type of enquiry you may get.

This course has recently been updated!

Listen

Suggest books with ease by keeping up to date with the current new fiction releases. Hone your readers' advisory skills with one of these 30 minute podcasts episodes.
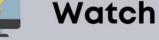
The Bookshelf by the ABC

What are you reading, loving or being challenged by? We review the latest in fiction for dedicated readers and for those who wish they read more; and every month you can read along with us in the monthly book club.

The Bookshelf

Issue #1
2023
Page 2

New Year, New Learning

Watch

Media Literacy
A primer for libraries

Hosted by ALIA this recorded webinar covers the basics of what media literacy is, how the Australian Media Literacy Alliance is leading the way for libraries to engage with media literacy issues, and how library professionals can get involved and promote the value that their libraries bring to their communities as media literacy experts.
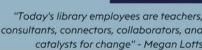
Read

Did you know we have a collection of Professional Development books focused on library and information services.

They have a dedicated collection on the catalogue and you can borrow them at any time. If one were to take your interest all you need to do is email Jacquie W and she will send it out to you.

Spotlight

Programming and engagement is an important part to any library service. Read how we can embrace creativity and think how we can develop fun and appealing programs for all ages!

ADVANCING A CULTURE OF CREATIVITY IN LIBRARIES
Programming and Engagement
MEGAN LOTTS

"Today's library employees are teachers, consultants, connectors, collaborators, and catalysts for change" - Megan Lotts

E-List

ALIA NSW Library Technicians

The ALIA NSW Library Technicians Group promotes library technicians to the wider ALIA membership, provides a range of professional development activities, represents library technician interests on relevant issues, and promotes and supports national library technician initiatives.

You do not need to be a member of ALIA to join the e-list

Blacktown City Council

A bi-monthly newsletter

5 different ways of learning that center around the library and information profession

Content contributed by the whole team

All free

Can be done at different times

Stage 3

Product

Quick & Easy Learning

Issue #2
2023
Page 1

Spotlight: Library Learn Podcast

This month we would like to introduce you to another new way of learning from our very own Podcast!

The podcast has been created to focus on different aspects of our library service and hopefully shine a light on new area of the library or highlight an old skill we may have forgotten about. We hope you enjoy episode one!

Learn

Auslan Signbank

Auslan Signbank is a language resources site for Auslan (Australian Sign Language). This is a great resource to learn some simple signs that can help us connect with our customers who use this form of communication.

On the website you will find:
- A dictionary
- Ability to search for signs related to educational and teaching topics
- Videos of deaf people using the listed Auslan signs
- Information on the deaf community in Australia

Listen

Library Learn: Episode 1 Technology

Hosted by Gabby and Laura S this episode focuses on both the physical technology we provide at the library and also we speak about some FAQs by customers.

If you have any technology related questions you would like answered please use the form below.

Keep an ear out for more!

https://forms.office.com/r/9C3ZTxPLYV

Library Learn

Blacktown City Council

Completed an activity? Click here to provide Feedback

Quick & Easy Learning

Issue #2
2023
Page 2

Read

IFLA Trend Report 2022 Update

Each year IFLA releases their Trend Report. This report opens a dialogue between the library field and experts from a range of disciplines. By crossing experience and perspectives, it provides a new opportunity to explore and discuss the emerging trends that are shaping the world in which libraries work.

This new report follows on from the focus in the 2021 Trend Report which highlighted the key developments which are most likely to shape the future of the library field over the next Ten years. It is broken down into 3 main topics: Inspire, Enable & Connect.

Watch

AI, libraries, and the changing face of information literacy

Last month ALIA hosted a free talk on AI. You can now view the panel discussion about Artificial Intelligence, media and information literacy and the multiple implications for libraries of all stripes.

The panelists cover definitions, applications and existing AI tools, the issue of authorship and copyright. They discuss consumer-facing AI tools such as ChatGPT and what these tools might mean for the information ecosystem and what roles libraries might take.

E-List

Homelessness Training by Ryan Dowd

Ryan Dowd has worked most of his career running homeless shelters. Currently, he works at the second largest homeless shelter in Illinois. He trains libraries around the country (and world) on how to work with difficult homeless patrons, using the same tools that homeless shelters employ.

You can subscribe to Ryans email list to receive tips and tricks with how to deal with not only homeless patrons but everyday clients as well.

Blacktown City Council

Completed an activity? Click here to provide Feedback

Quick & Easy Learning

Blacktown City Council

Contributors
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Laura S
Leanne J

When you see this symbol ☝ click on the heading to be taken to the site.
OR
If you want to access the activities on your own device simply scan the QR code below.
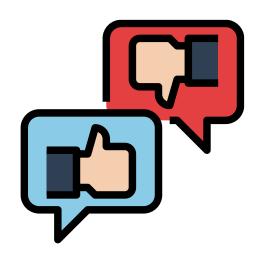
Auslan Signbank

IFLA Trend Report

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Homelessness Training by Ryan Dowd

Stage 4

Feedback!

Anonymous form for people to fill out

Suggest any content they wish to see

A place to be honest - if they didn't like the options then why?

Found it informative

Ref Excellence Children's Module

They felt uplifted by Ryan

Ryan Dowds emails

Absolutely enjoyed

Library Learn Podcast

Stage 5...A Podcast!

Library Learn

Idea is for it to be a refresher on things we may have forgotten

Internal Podcast

Staff can ask us a question and give feedback thorough a form

Focuses on different parts of our service

Tone is more informal and conversational

Additional Resources are created to support the Podast

Thank you!

Any questions you can email:

gabrielle.cundy@blacktown.nsw.gov.au

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City Council