

NSW HOME LIBRARY SERVICE WORKING GROUP

MINUTES OF MEETING: Monday 6th May 2024

HOST: Sutherland Library

Attendees: Stephen Peacock (Sutherland); Kristen Johnson (Sutherland); Ben Archibald (Sutherland); Kelly Wilson (Sutherland); Susan Bradley-Hoy (Burwood); Suzanne Spencer (Stanton – North Sydney); Scott Pooke (Inner West); Csilla Radvanyi (Inner West); Kristen Irwin (Woollahra); Sandra Bice (Canterbury Bankstown); Saqib Mahmood (Penrith); Anton Aktila (Penrith); Theresa Lock (Blue Mountains)

Attendance via Zoom: Johany Ali (Parramatta); Alison Clark (Ku-ring-gai); Sharon Smith (Wagga Wagga); Helena Castelletti (Blacktown); Kahlua Charlton (Clarence Valley); Mary Ann Lynch (Bayside); Michelle Betts (Dubbo); Kylie Streeter (Canada Bay); Ellen Matheson (Mid Coast); Melinda Short (Bathurst); Jenny White (Blue Mountains); Cathy Manfredotti (Lithgow); Peter Green (City of Sydney); Unity Kerslake (City of Sydney); Cheryl Woodward (Willoughby)

Apologies: Louise Millett/Milne? (Kempsey); Magnolia Szabo (Randwick); Michelle (Sutherland)

Welcome and Acknowledgement of Country: Stephen Peacock

Minutes of the Previous Meeting: confirmed Susan Bradley-Hoy; seconded by Sandra Bice

Kelly Wilson, Co-ordinator Library Engagement – Position is new, includes all outreach services. Sutherland population about 226,000. Growing ageing population. 8 branches – soon to be 9 branches – Kirrawee branch (new build) – Library Plus (recording and podcast studios, screening room, children's library, bookable event space, sound stage/green screen)

Overview of Sutherland Home Library Service – Stephen Peacock

Three full-time staff – Stephen, Kristen and Michelle (Ben helping out while Kristen working in a branch for a few months)

Started in 1968

328 Home Library patrons – 164 in own home, 164 in aged care

20 institutions

No volunteers

2 week cycle – 4 deliveries every week (Mon-Thurs each week) – Week 1 and Week 2 = 8 routes

Single driver per delivery. Rarely go into the homes.

1 contract courier assists HLS and does interbranch transit

Dedicated Home Library collection – about 10,000 items. Not available for reserves by regular library patrons. Ease and speed of selection.

21,000 loans in 2023

20 Envoys + 15 other

Own budget

Genre labels on everything

DVD collection – about 2000

Deliveries take between 90 minutes and 3.5 hours

Maximum 2 bags per person; maximum 8 books

Courier delivers to 8 nursing homes (4 per week) as well as Bundeena Library

Home Library newsletter (new) includes: local studies info; tech/device info; Top 10 titles; update contact details

Memorandum of Understanding for nursing homes

120/130 turnover per year

Loss rate = less than 1%

No medical certificate required

Guest Speaker: Penelope from Engadine Library

Spoke about Connection Café – takes place at Sutherland Library 10:30am, first Monday of each month

165 attendees in 2022

Activities on tables

Early & middle stage dementia

Book online

Promotion via library website

Link with Dementia Alliance

Healthy brain ageing events

Guest speaker: Marie Kedward from Anglicare (marie.kedward@anglicare.org.au)

Dementia care advisor

Dementia advisory service

Social worker – background in aged care

Presented Dementia Awareness powerpoint

WHO Global action plan on the public health response to dementia 2017-2025

1.6 million carers in Australia

Australia gradually moving to person-focussed care model

Dementia awareness and friendliness campaigns

Community grassroots programs

Early diagnosis is best

Support for dementia carers

University of Tasmania global MOOC

Dementia Australia is the peak body

Dementia Support Australia – information library

Dementia advocate organisations/groups – Alzheimer's Australia, Forward with Dementia, Dementia alliances, Younger onset, Dementia Hub

Dementia Advisory Services

Guest speaker: Kristen Irwin, Woollahra Library

Carer Gateway information

General business

Bulk loan – SLNSW – can provide CD audio and large print

Next Working Group meeting – Monday 5 August 2024 – Blacktown Library

Meeting ended: 12:45pm