

## Who can I talk to in the library to promote our Home Library Service?

### Elderly, frail people

- ▶ You'll be surprised how many people aren't aware that we offer a free home library service! Talk to potential customers about the service and give them a membership form.
- ▶ We have some elderly customers who come into the library to choose the items they'd like and pass the list onto us so we can deliver the books since they're too frail to carry them home.



### People with a disability

- ▶ Many people with a disability are housebound or have limited opportunities to come into the library.
- ▶ Visually impaired people, for example, can have talking books delivered to them or an audio reading device called 'Navigator' (please note eligibility criteria must be met to qualify for a Navigator).



### Carer...and person cared for!

- ▶ Some (unpaid) carers are so busy with their caring duties that they're unable to come to the library as often as they'd like to. Talk to them about the home library service and tell them we can offer it both to them and the person they care for.
- ▶ The carer is most welcome to select books online and send us a list for us to deliver, and they can also select for the person they care for.



### Senior citizens

- ▶ People aged 50+ years old may have elderly parents or relatives who could benefit from our home library service. Have a chat to them and give them a membership form.
- ▶ If they have parents living in an aged care facility, we can deliver there too.

