**HOME LIBRARY SERVICE**

**STRATEGIC PLAN 2018-2021**

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# HOME Library SERVICE Purpose

***“Xxxxx xxxx xxxx xxxx”***

# HOME Library SERVICE strategic Directions FY18/19 – FY20/21

Four (4) strategic directions exist for the Home Library Service (HLS):

The agreed strategic directions are:

1. Xxxx.
2. Xxxx.
3. Xxxx.
4. Xxxx.

The strategic directions form the framework for what the HLS business as a whole will achieve over the next three years from FY18/19 to FY20/21.

Under each of these strategies are SMART[[1]](#footnote-1) objectives as outlined below:

## [example: *Growth through understading of existing and potential customers*]

* 1. [Example: *By 01 November 2019 have a framework in place to understand existing and potential customers*]
  2. xxxx
  3. xxxx

* 1. xxxx

## 2. XXXXXX

2.1 xxxx

2.2 xxxx

2.3 xxxx

2.4 xxxx

## 3. XXXXXX

3.1 xxxx

3.2 xxxx

3.3 xxxx

3.4 xxxx

## 4. XXXXXX

* 1. xxxx
  2. xxxx
  3. xxxx

# Monitoring and reporting

[Example: *The strategic objectives will be delivered through the annual business planning process. Relevant activities relating to each objective will be determined for each year to ensure achievement of the objectives by the agreed timeframe.*

*The strategic objectives will be reviewed and reported on through the business planning process as well as through agreed reporting mechanisms*.]

# Strategic Objectives Gantt Chart

[Example of Gantt Chart]



**Approved by:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

[Name] [Date]

1. SMART is the acronym for - Specific, Measurable, Achievable, Relevant/Realistic and Time bound [↑](#footnote-ref-1)