

# Short Talks

1. Tracey - Drug info pop up programs - the mocktails tying important information to a fun literary theme? (online)

2. Ita -adult learners week programs

3. Ellen - overview of genre webinars

4. Ross and Abby - Winter and summer reads on Indyreads,

5. Joanna - Multicultural bulk loans



# drug info

in your public library  
& online





# BOOKS FROM EVERY COUNTRY

druginfo  
in your public library & online



DO YOU KNOW THE FACTS ABOUT DRUGS?

ALCOHOL	DRUGS	DRUGS
DRUGS	DRUGS	DRUGS
DRUGS	DRUGS	DRUGS
DRUGS	DRUGS	DRUGS
DRUGS	DRUGS	DRUGS
DRUGS	DRUGS	DRUGS







# Free drug and alcohol info hub

**Max Webber Library, Blacktown**  
**7 – 30 November**

**Mondays 3.30 pm – 4.30 pm**

**Tuesdays 3.30 pm – 4.30 pm**

**Wednesdays 11.00 am – noon**

Drop in and learn more about how legal and illegal drugs and alcohol can affect your health.



BlacktownCityLibraries

[libraries.blacktown.nsw.gov.au](http://libraries.blacktown.nsw.gov.au)











**NYW**  
**NSW YOUTH WEEK**

Connect. Participate. Celebrate.

**20 – 30 April**

## Find out about drugs, alcohol, your rights and the law

**26 - 28 April, 3.30 pm – 4.30 pm**  
**Max Webber Library, Blacktown**

Free fun, interactive Drug Info activities  
and legal information:

- standard drinks pouring challenge
- Know Your Limits beer goggles
- Big Night Out board game
- the Drug Fact Finder
- Find Legal Answers

Great source for PDHPE and HSC Legal  
Studies students.























# Free Drug & Alcohol Info Pop-Up

**Max Webber Library, Blacktown**

**4 – 27 September**

**Mondays 3.30 pm – 4.30 pm**

**Tuesdays 3.30 pm – 4.30 pm**

**Wednesdays 11.00 am – noon**

Drop in and learn how legal and illegal drugs and alcohol can affect your mental and physical health.

**BlacktownCityLibraries**  
[libraries.blacktown.nsw.gov.au](http://libraries.blacktown.nsw.gov.au)



















WE HOPE YOU ENJOY  
**SCHOOLIES**

FROM THE LIBRARY STAFF



Help your  
university/college  
library the best  
way to get  
going from  
scratch









FREE



LITERARY MOCKTAIL CLASSIC LITERATURE

## DRUG INFO HOLIDAY MOCKTAILS



### *Bah Humbug*

#### DATE & TIME

**Monday**, 4 & 11 December  
3.30 pm - 4.30 pm

**Tuesday**, 5 & 12 December  
3.30 pm - 4.30 pm

**Thursday**, 7 & 14 December  
2.30 pm - 3.30 pm

Celebrate the holidays spirit-free with FREE Literary Mocktails!

Drop in and learn how to create delicious literary-themed mocktails. Perfect for anyone wanting to reduce their alcohol intake.

#### LOCATION

Ground floor, Max Webber Library,  
Blacktown

#### ENQUIRIES

For more information, contact: 9839 6620.

FREE

## 'APPY HOUR

Get help with:



Computers



Phones



File sharing



Emails



Messaging



Internet

### *Tech Bar OPEN*

#### DATE & TIME

**Monday**, 11 December  
5.00 pm - 6.00 pm

**Tuesday**, 12 December  
5.00 pm - 6.00 pm

**Thursday**, 14 December  
4.00 pm - 5.00 pm

'Tis the season to be merry & techy!

Let us make you a drink while you share your tech problems with us. Call us to reserve your seat at our pop-up Tech bar for a 30-minute consultation, or swing by for a quick chat and Literary Mocktail.

#### LOCATION

Ground floor, Max Webber Library,  
Blacktown

#### BOOK NOW

9839 6620







FREE

Library Lover's Day

# FREE LITERARY MOCKTAILS


**Wednesday 14 February**

**10.30 am – 12.30 pm**

**2.30 pm – 4.30 pm**

**Max Webber Library,  
Blacktown**

Drop in and learn how to create delicious literary themed mocktails. Perfect for anyone wanting to reduce their alcohol intake.

 [Blacktown City Libraries](#)  
[libraries.blacktown.nsw.gov.au](http://libraries.blacktown.nsw.gov.au)



Blacktown City  
**LIBRARIES**



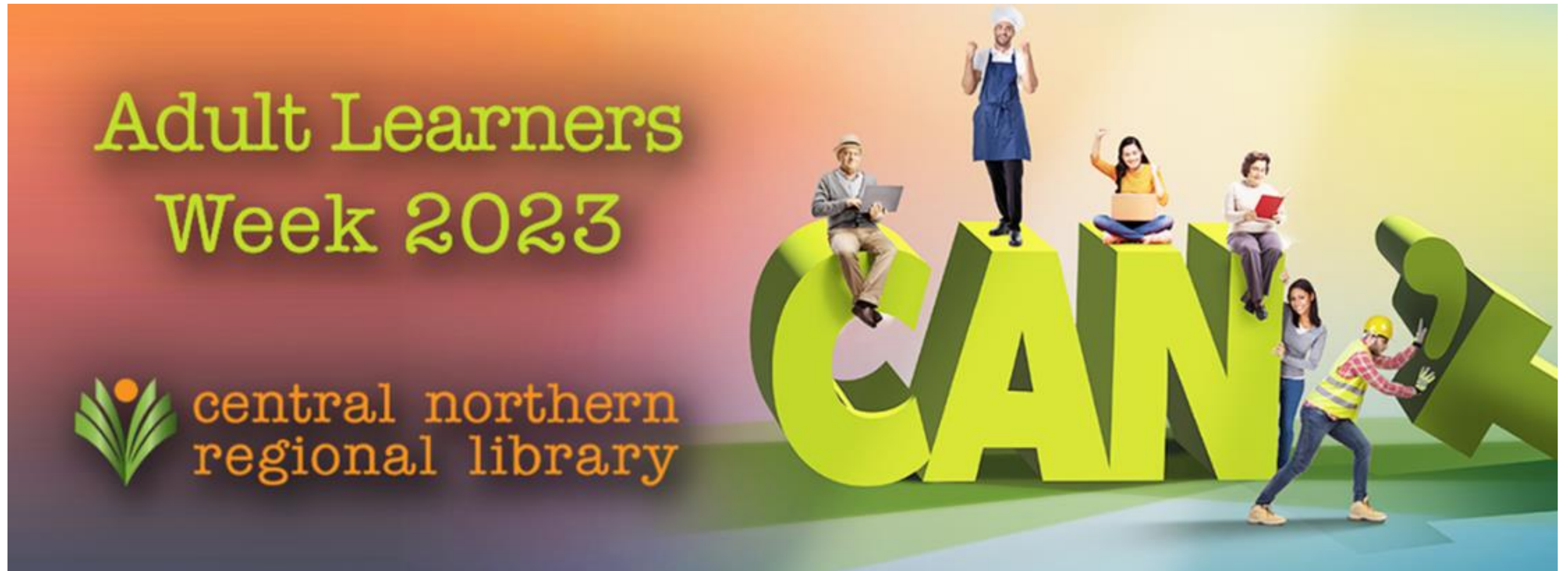








Readers' Advisory Seminar 19 March 2024





**CNRL Vision**  
(2021 – 2026 Strategic Plan)

‘Investing in the future of our communities by creating an environment for learning, innovation, and social connection.’



# Programs held in

- Tamworth
- Barraba
- Kootingal
- Manilla
- Nundle



Learn to make Fermented Sauerkraut -  
Adult Learners Week - Nundle

Mon, Sep 4, 11:00 AM

Nundle Library • Nundle, NSW

Free

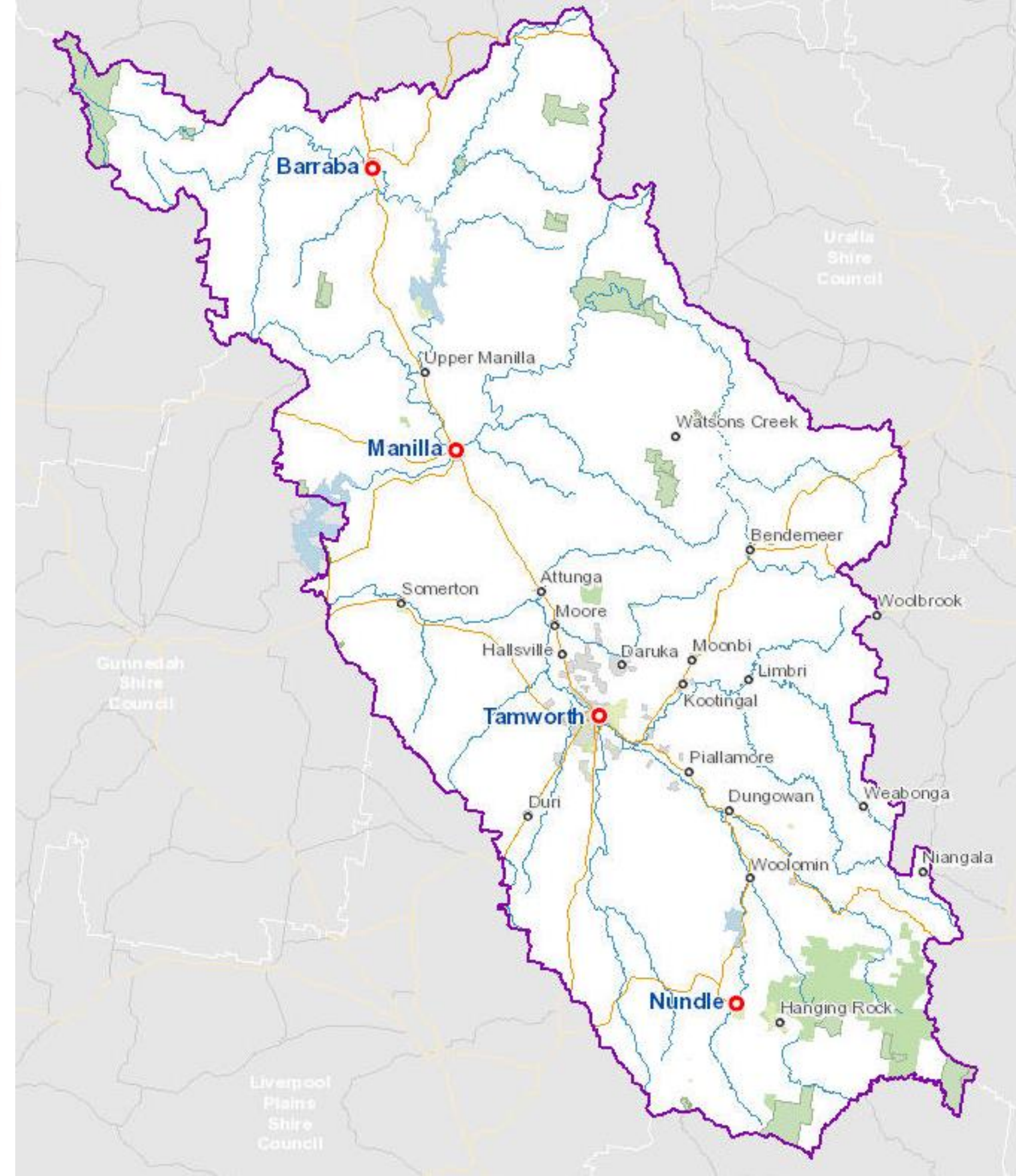


Kombucha - Adult Learners Week -  
Kootingal

MULTIPLE DATES

Kootingal Library • Kootingal, NSW

Free





# Collaboration



Visible Mending Workshop - Inspired by Shashiko - Adult Learners Week

**MULTIPLE DATES**

Tamworth Library • Tamworth, NSW

Free



U3A Cryptic Crosswords Group - Taster Session - Adult Learners Week

**Thu, Sep 7, 2:00 PM**

Tamworth Library • Tamworth, NSW

Free



Tamworth Knitters Group - Taster Session #1 - Adult Learners Week

**Fri, Sep 1, 9:30 AM**

Tamworth Library • Tamworth, NSW

Free



Sustainable Living - Adult Learners Week

**Thu, Sep 7, 3:00 PM**

Tamworth Library • Tamworth, NSW

Free

## Tour: Marsupial Park



## Taster: Espresso



## Talk: Australian Plant Society





Programs : Talks, workshops, tours, tasters

### Talk: Maria Hitchcock



### Workshop: Housing Industry Assoc.



### Tour: Astronomy & Science Centre



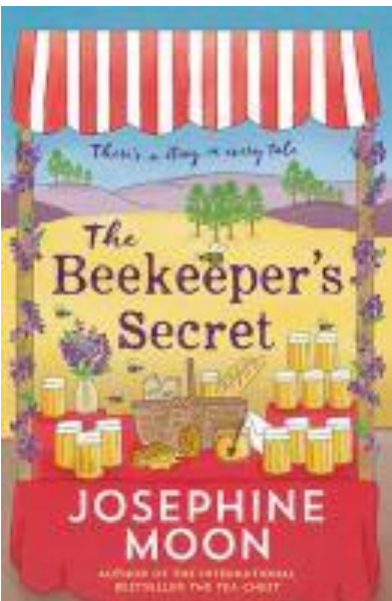
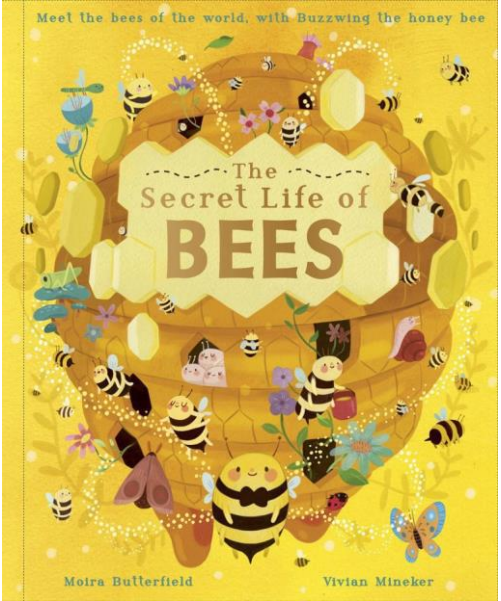
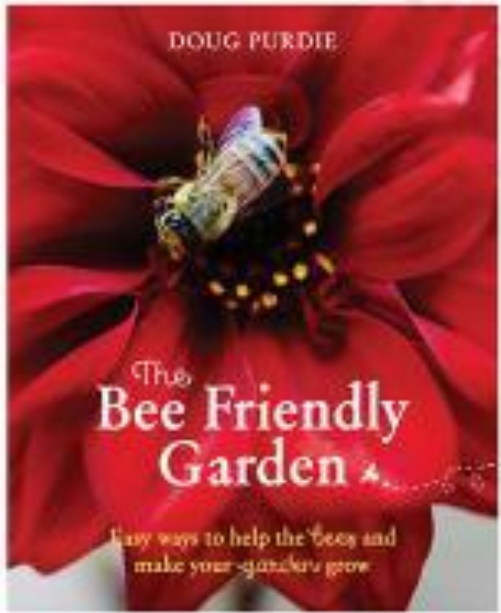
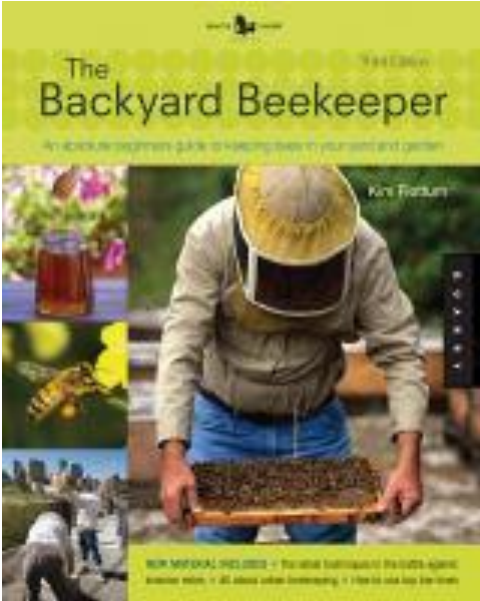
### Taster: Fire Extinguishers





Readers' Advisory – Collection Promotion

Talk: Katelyn Wall - Beekeeping







<https://youtu.be/lw9508mnx5Q?si=EqUmgP47NWE10CCB>



Make a Bee Billabong! Veggie Patch Science Home Workshop by the CNRL Library Innovation Studio

 CNRL Library Innovation Studio  
393 subscribers

 Subscribed 

 1   Share  Download  Save 



# Readers' Advisory – Collection Promotion

YouTube AU

Search

## Crochet Granny Squares Instruction Video

central northern regional library

0:00 / 36:01

Crochet Granny Squares - Creative Communities - CNRL Tamworth City Library

CNRL Library Innovation Studio  
393 subscribers

Subscribed

5 Like Comment Share Download Clip Save

### Creative Communities

CNRL Library Innovation Studio - 1/9

- 1 Basic Crochet Skills - Creative Communities  
CNRL Library Innovation Studio  
8:31
- 2 Tamworth Tote Crochet Bag - Creative Communities  
CNRL Library Innovation Studio  
46:44
- 3 Making T-Shirt Yarn - Creative Communities - CNRL Tamworth City...  
CNRL Library Innovation Studio  
6:07
- 4 Yarn Bowl with T Shirt Yarn - Creative Communities - CNRL Tamworth City...  
CNRL Library Innovation Studio  
17:00
- 5 "COVID-19 cloth face mask" Sewing Instruction Video  
CNRL Library Innovation Studio  
5:49
- 6 no-sew COVID-19 washable cloth face mask! Home Workshop by the...  
CNRL Library Innovation Studio  
6:27
- 7 3D Clip Face Mask COVID-19 - Creative Communities - CNRL...  
CNRL Library Innovation Studio  
9:05
- 8 Make Scrunchies! - CNRL Library FAST School Holiday Workshops...  
CNRL Library Innovation Studio  
6:58
- 9 Crochet Granny Squares - Creative Communities - CNRL Tamworth City...  
36:01





Crochet!  
SIP Best-Ever Afghans  
MAGAZINE  
BORROW



Simply Crochet  
Issue 146  
MAGAZINE  
BORROW



Crochet World  
SIP Quick & Fun Crochet Lat...  
MAGAZINE  
BORROW



Homespun Crochet  
Issue 6  
MAGAZINE  
BORROW



Interweave Crochet  
Fall 2021  
MAGAZINE  
BORROW



Crochet For Beginners  
Crochet for Beginners  
MAGAZINE  
BORROW



Crochet Celebrations  
Crochet Celebrations  
MAGAZINE  
BORROW



Crochet Traditions  
2012  
MAGAZINE  
BORROW



Watch Ita's instructional video  
[www.bit.ly/CNRLgranny](http://www.bit.ly/CNRLgranny)

<https://youtu.be/1Cpp0-GE3Mg?si=yhTmUKoiqGDNgVhC>



## Tips!

- Start planning early in the year
- Use staff skills and interests
- Collaborate with other council departments
- Use existing partnerships and seek new ones
- Promote the library space and collections
- Keep events free or affordable
- Welcome all abilities
- Look for programs with outcomes that support improved literacy, social connection, sense of belonging and sustainability.



Questions?

For further information contact:

**Ita Hanssens**

Senior Librarian Information Services

Tamworth Library

Central Northern Regional Library

**P** 02 6767 5212 | **E** [i.hanssens@tamworth.nsw.gov.au](mailto:i.hanssens@tamworth.nsw.gov.au)

466 Peel Street

Tamworth NSW 2340

[www.cnl.nsw.gov.au](http://www.cnl.nsw.gov.au)



# Fantasy, horror, science fiction and romance:

representative collecting for your community

**Dr Ellen Forsyth**

19 March 2024



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*When children cannot find themselves reflected in the books they read, or when the images they see are distorted, negative, or laughable, they learn a powerful lesson about how they are devalued in the society of which they are a part.*

Dr Rudine Sims Bishop 1990





*Whose voice is missing from the repertoire and  
how do we get it?*

Robin Bradford



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# Adult fiction stock quality health check genre collection information 2023 training

- Misha Stone on adult fiction fantasy
- Becky Spratford on adult fiction horror
- Allyson Rodgers on adult science fiction
- Robin Bradford on adult fiction romance





## Key points from Misha Stone on fantasy

- *it's our responsibility to curate representative collections AND market them [and catalogue them for discovery]*
- *different histories, geographies, cultures & mythologies written by authors with cultural understanding & lived experience*
- *what voices are missing in your collection? what do you wish there was more of? [have a look and take action]*
- Lots of resource suggestions [and you are probably already reading some of them]





## Comments about fantasy

- *I really enjoyed how Misha broke up the recommendations into the sections she did: First Nations, African, Afro-Caribbean, Asian.... It gives us a tangible and useful way to approach things for our collection. (I also personally loved her mentioning that literary fiction is not a genre - makes me so happy.)*
- *Fantastic, I thoroughly enjoyed it. I have already recommended it to my colleagues and have begun to think about purchasing. Once my colleagues in programming have seen it, I will be interested to hear their ideas of what we might be able to achieve in terms of that side of our service. Really valuable session, thank you.*





## Key points from Becky Spratford on horror

- *Do not underestimate how much people LOVE being scared*
- *horror is an emotion*
- Scare level – treat like ‘heat’ in romance, the keywords used in reviews to describe can help [so can the catalogue record]
- *each reader has their own comfort level*
- Lots of resource suggestions [and you are probably already reading some of them]





## Comments about horror

- *The in-depth explanation by Becky about the emotions that horror evokes in the readers and how this can be enjoyable for them. I understand the difference now too between horror and murder mysteries and science fiction.*
- *It was informative and interesting. I learned so much and feel more confident to help borrowers who read horror*
- *I thought Becky was an inspired presenter, with an incredible breadth of knowledge and an impressive skillset. Her presentation was so energising my heartrate is still raised three hours later!*





## Key points from Allyson Rodgers on science fiction

- Science fiction can crossover with other genres for example crime
- Make sure you are aware of sub-genres (and include in collection and catalogue)





## Comments about science fiction

- *How to distinguish between the different types of science fiction and what they each mean. The examples of books that are crossovers with other genres plus the books to read to introduce someone to science fiction will be helpful to me in the library.*
- *The 'where to find out about science fiction news' slide was helpful as it was labelled and had resources on it I can use.*





## Key points from Robin Bradford on romance

- *Whose voice is missing from the repertoire and how do we get it?*
- *Illustrates that we're all seeking (and capable of finding) our own Happily Ever After.*
- *What underrepresented romance isn't 01 It isn't just for a segregated group of people 02 It isn't of lower quality 03 It isn't harder to understand or identify with.*
- *Sub-genres and tropes led to a discussion of cataloguing*
- *Let people know that they're for EVERYONE, not just for the group represented by the character or the author.*
- *Promote the book for the plot/characters/subgenres/tropes and not just by the representation. It's not the MOST important part of any story.*
- *Make connections (through booklists, displays, etc) between the most popular books and those featuring underrepresented characters. They are more similar than they are different....just like humans.*





## Comments about romance

- *the overall discussion of representation within the romance genre because it isn't something commonly discussed*
- *Finding out about the amazing number of tropes in the genre, because I will be better able to target my patron's needs*
- *I gained a new appreciation for romance fiction with respect to underrepresented authors & characters and how the works can be suitable for all people :) I also think it could lead to more interesting catalogue records*



You don't have to start everywhere at once....

- Watch these sessions again (or for the first time)
- Act on what you learn or are reminded of
- Act on the resources for keeping up to date





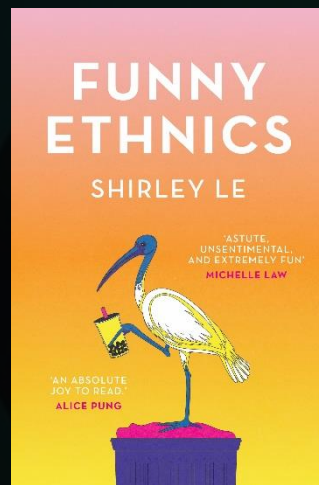
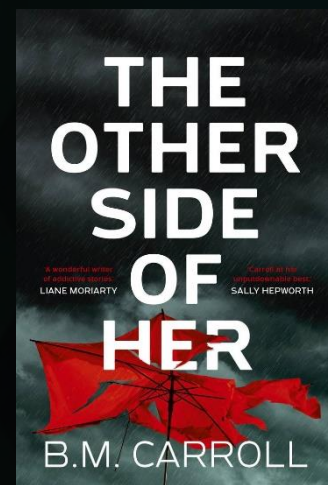
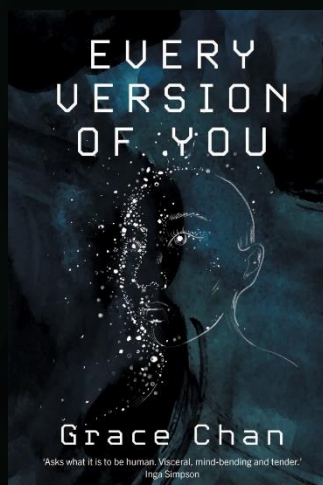
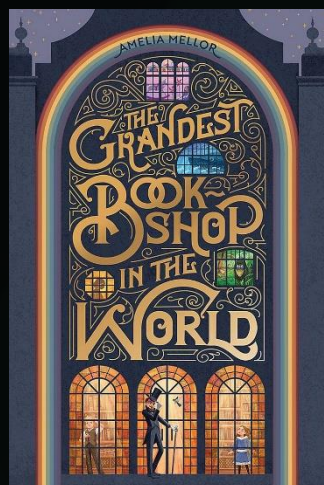
## Contact

- [ellen.forsyth@sl.nsw.gov.au](mailto:ellen.forsyth@sl.nsw.gov.au)

indyreads

## Book Clubs

The next chapter...

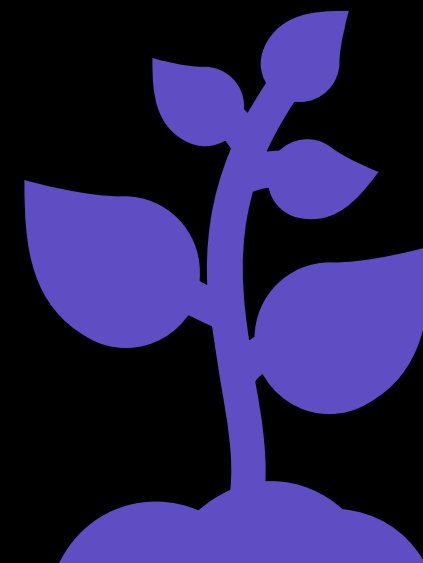


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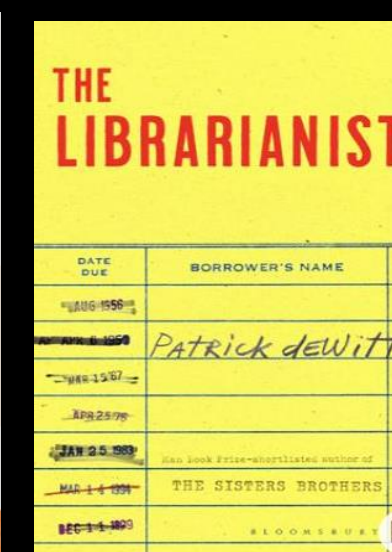
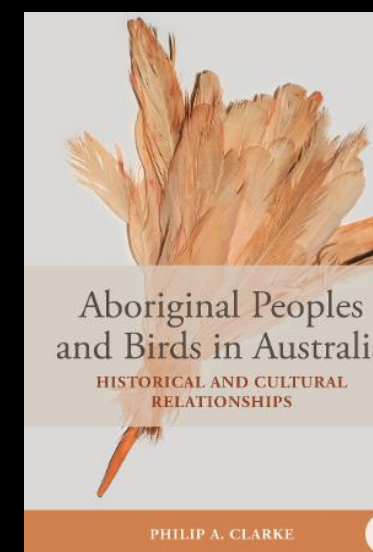
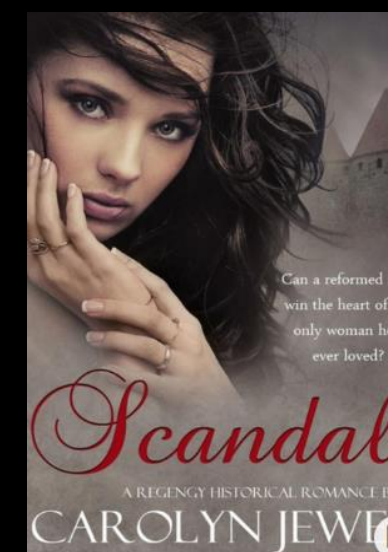
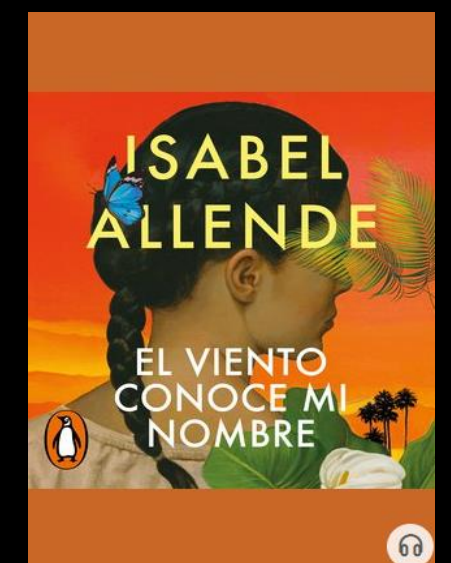
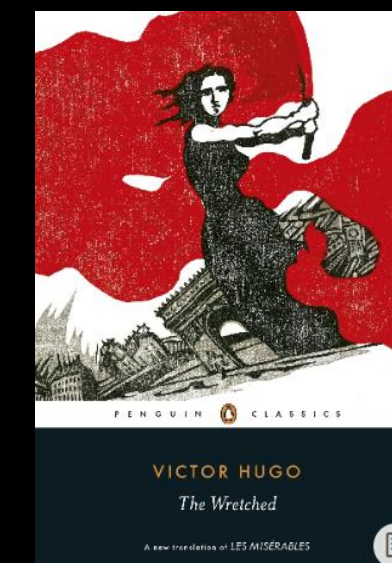
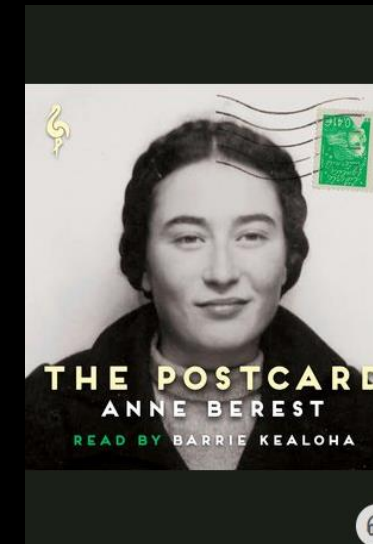
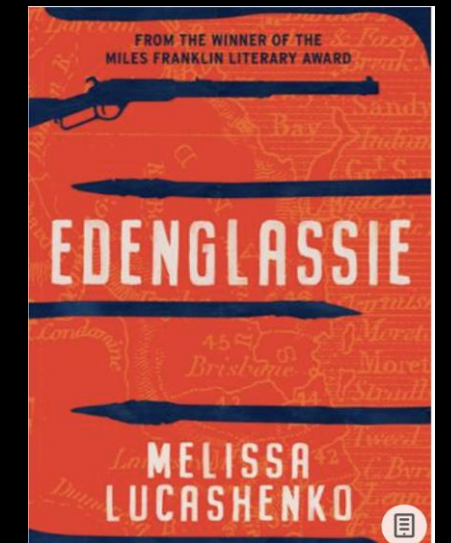
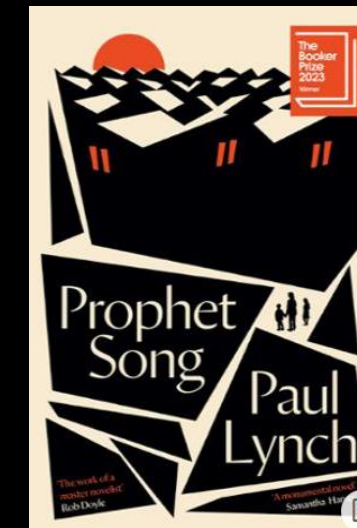
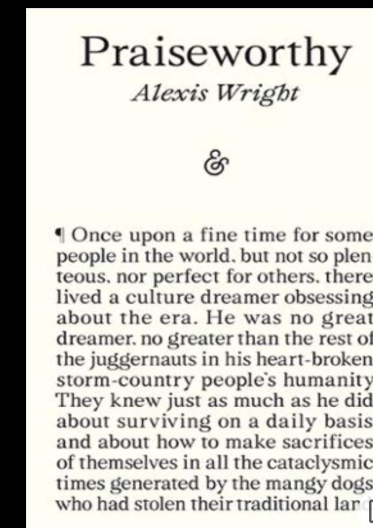
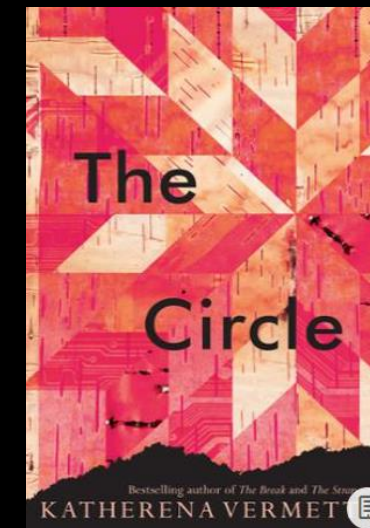
# From little things big things grow

- indyreads rollout in 2020
- From 3000 titles (2020) to 27,000 (2024) titles
  - ebooks - 23,200
  - audiobooks - 4,650
  - local studies - 300+
  - LOTE - 2,680
- 320,000 loans
- API Spydus & Libero
- 4 statewide book clubs



# indyreads: delivering diverse collections

- Independent publishers (local and overseas)
- Classics, poetry & modern classics
- Award winning titles (domestic and international)
- Self-published

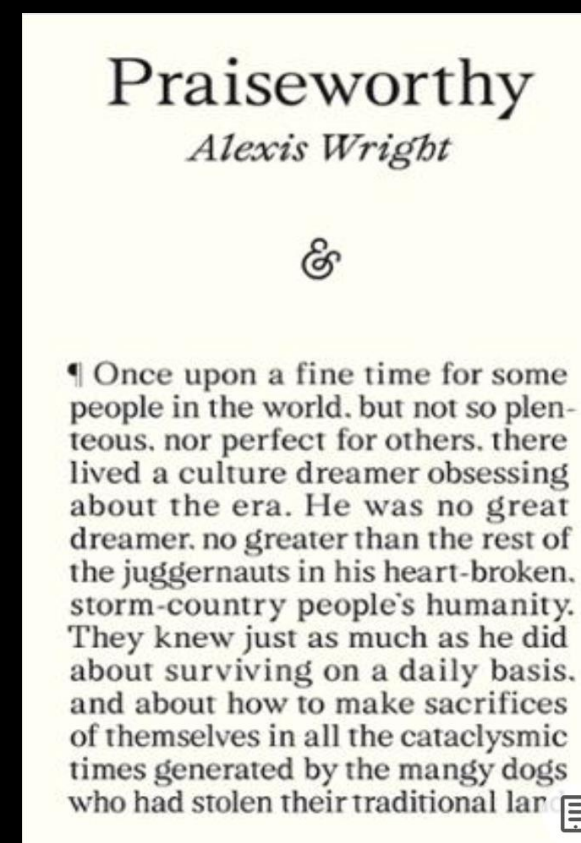
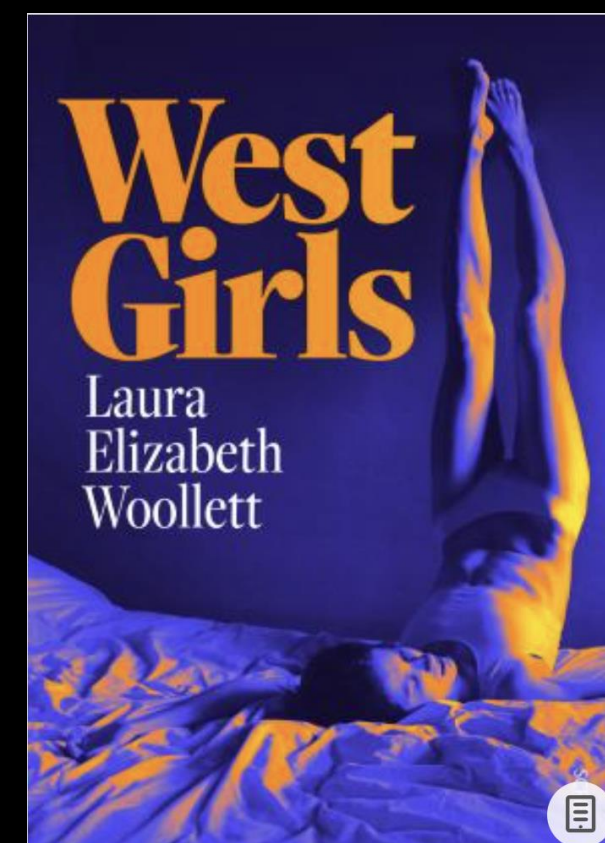
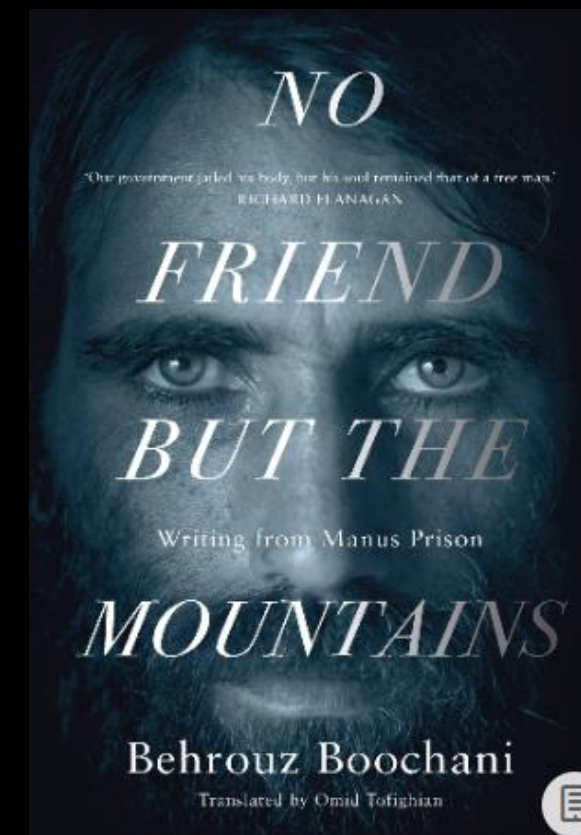
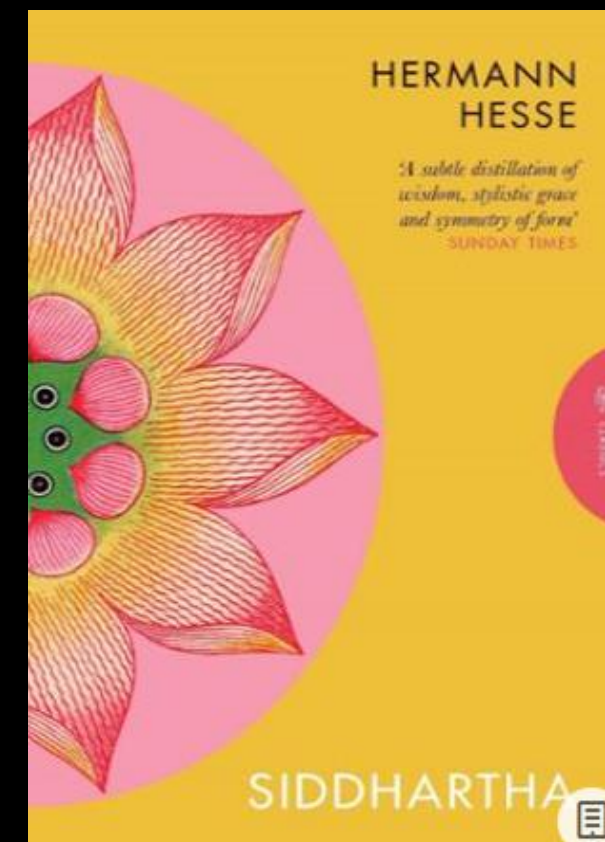




# indyreads delivering value

Number of titles loaned over a 12 month period – by average cost of an eBook (\$25) or Audiobook (\$95)

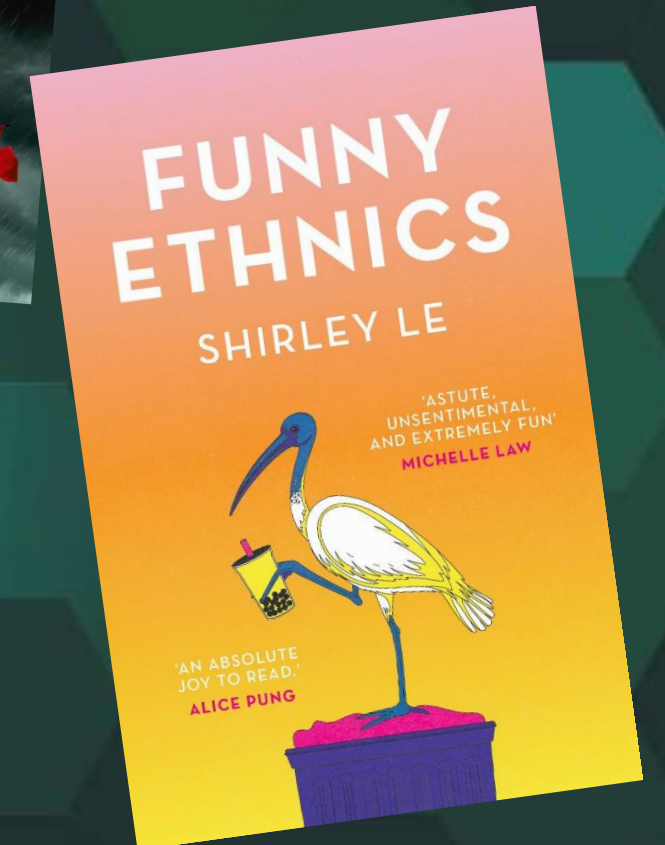
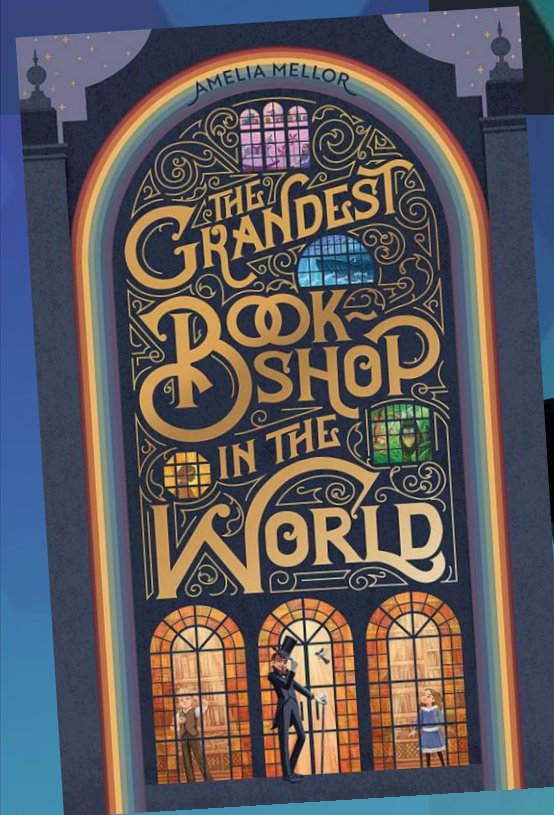
- Large Metro library - \$303,300
- Midsized Regional Library - \$120,000
- Small Regional library - \$72,705





# indyreads

## Statewide Book Clubs



**Participating publisher:** *'we love working with public libraries and this is always worth it for the authors we are trying to build.'*

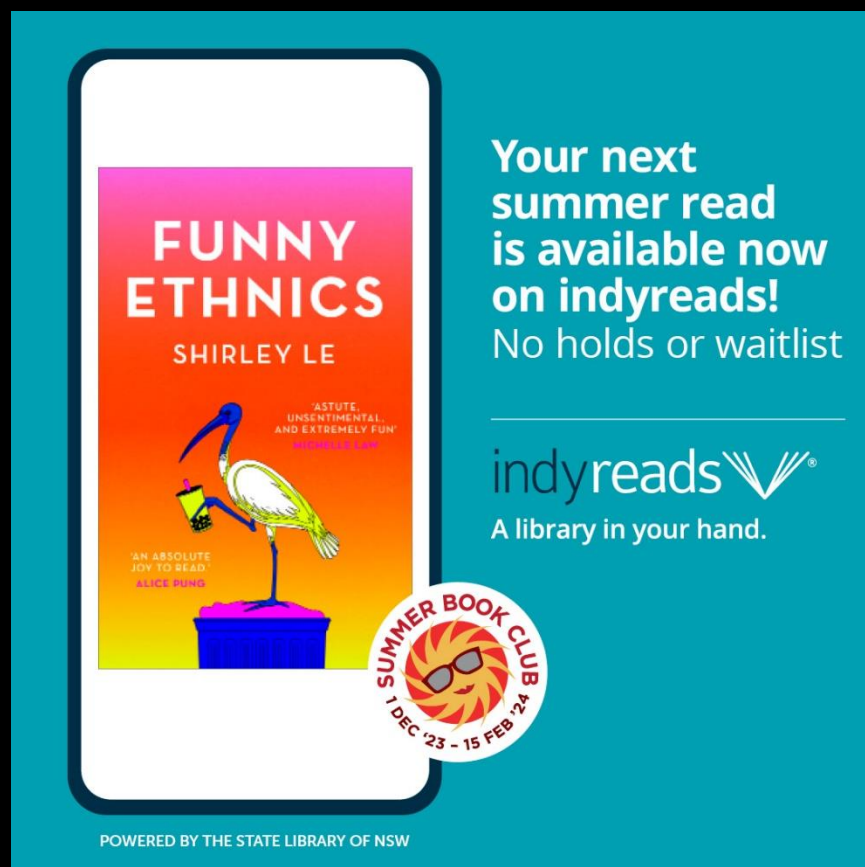
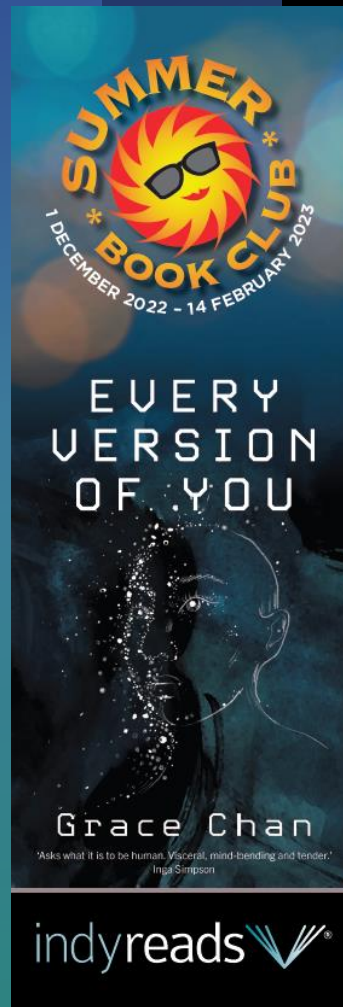
**Author Shirley Le:** *'Thank you for this wonderful opportunity, I'm humbled that Funny Ethnics has been selected. Thank you again for such a magnificent opportunity and for the wonderful support!'*



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# Statewide Book Club Feedback



“This was a great way to get more awareness in our library, even among our staff,

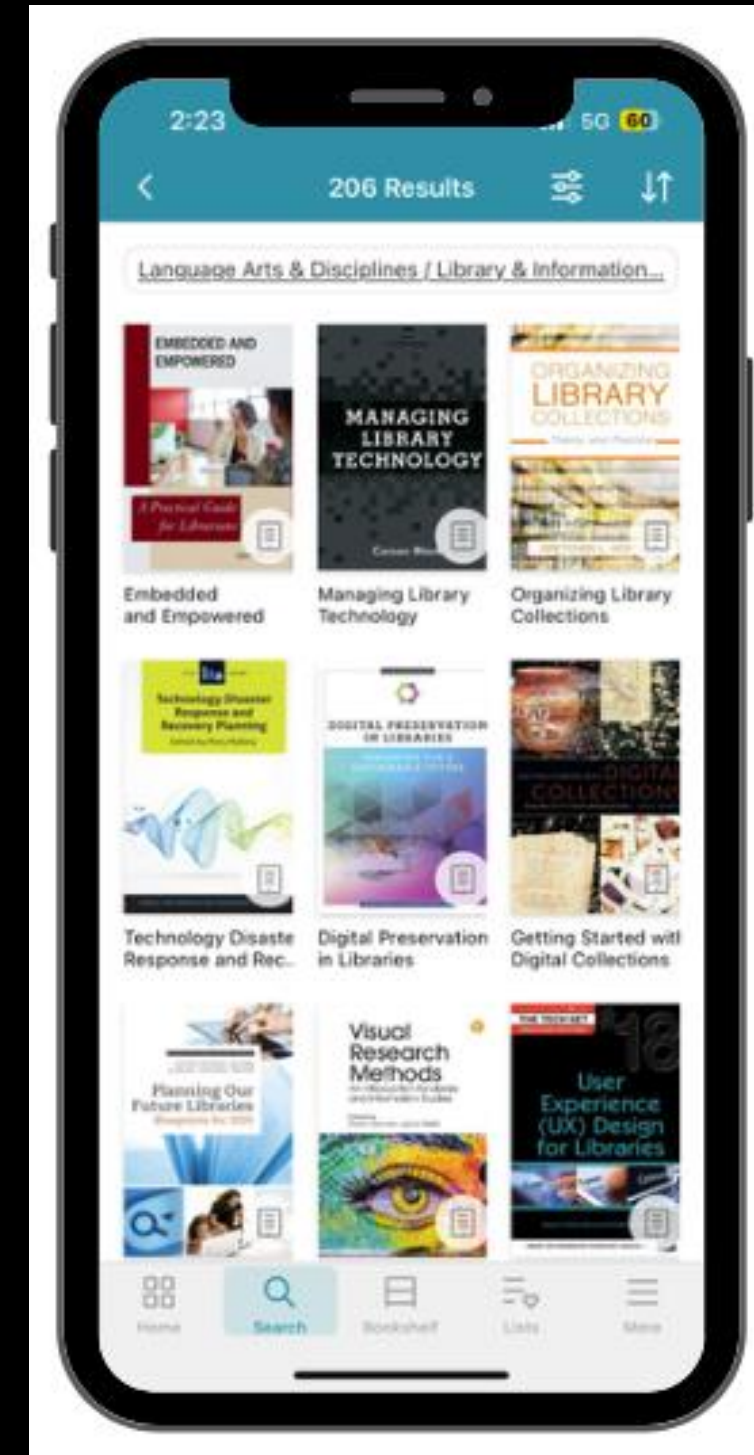
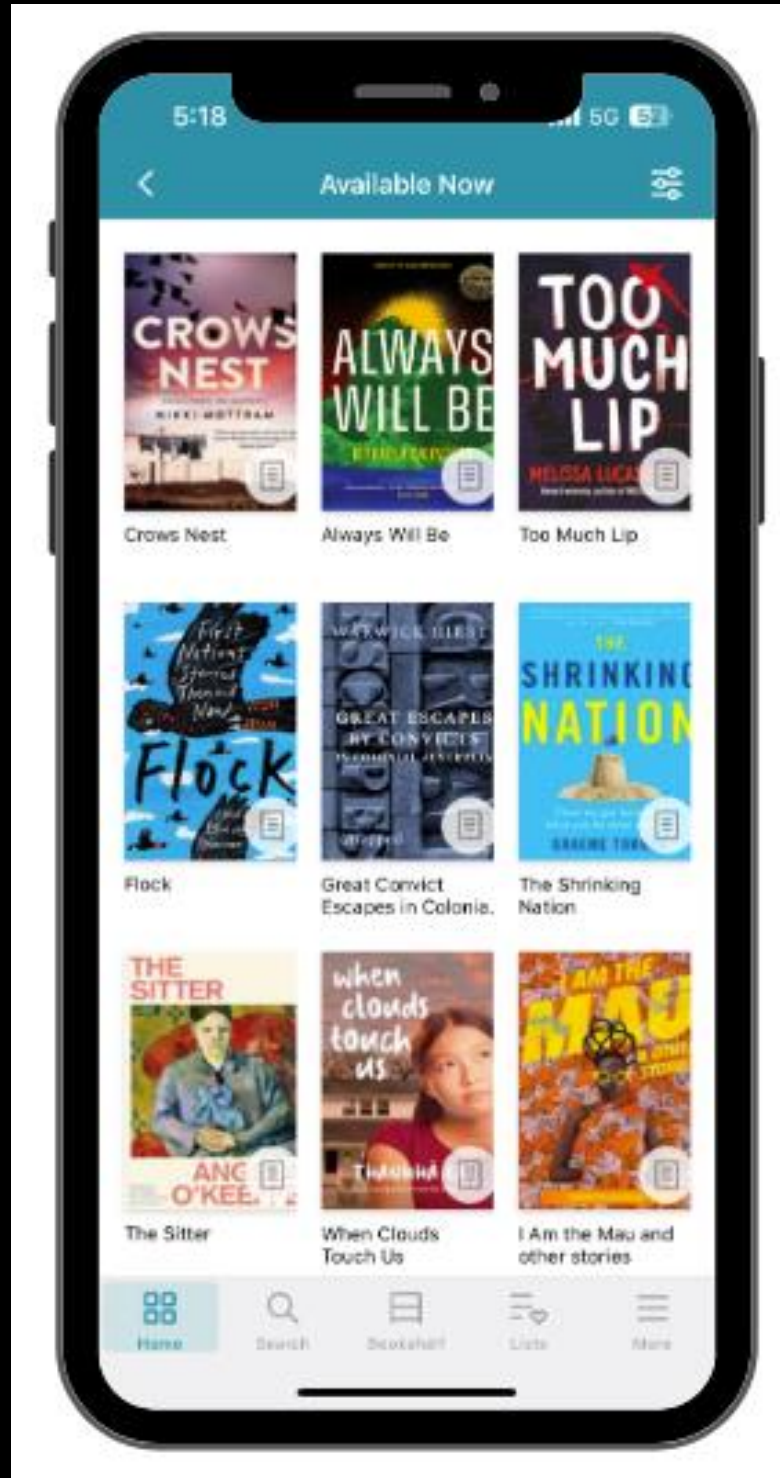
“Indyreads Summer Book Club was a great, easy activity to promote over summer and to showcase Indyreads. It's nice to be part of a programme that's beyond just our library.”

“Thank you for what running the indyreads has to offer”

Club and providing the “it was great clearly to see a presented and multicultural easy to use title”

Available now

# Professional development reading

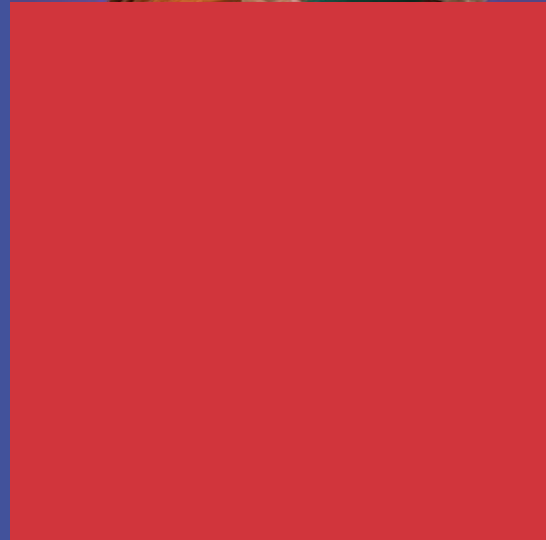
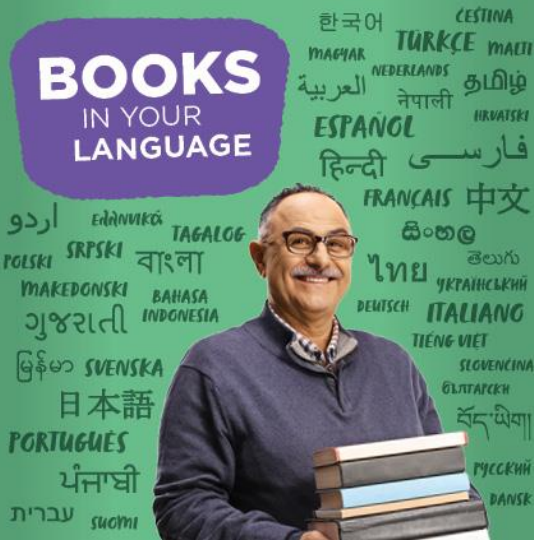
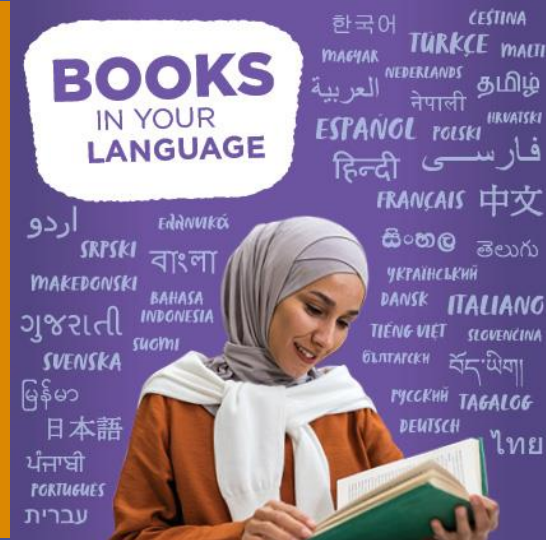
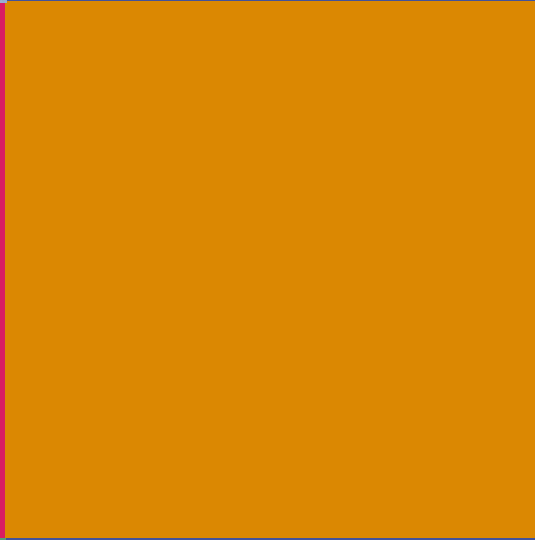
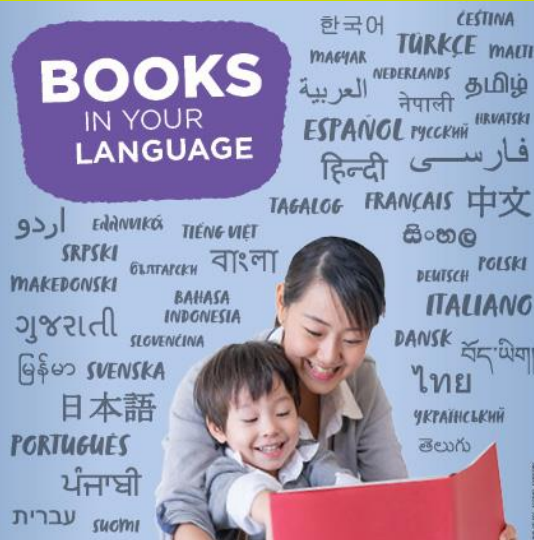
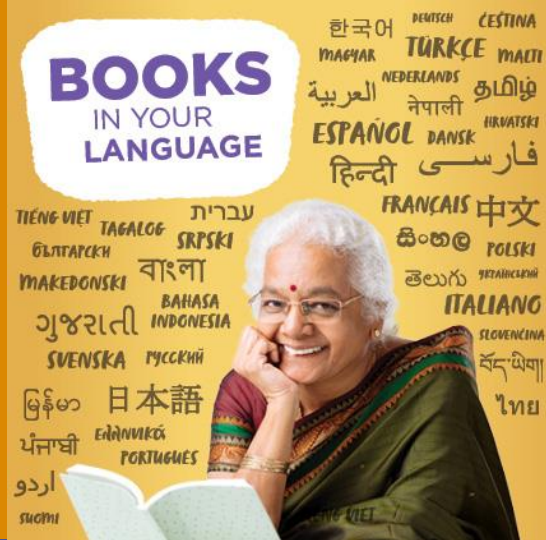




## Questions?

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- [ross.balharrie@sl.nsw.gov.au](mailto:ross.balharrie@sl.nsw.gov.au)
- 02 9273 1498

Abby Dawson  
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02 9273 1541



# Books in Your Language Promoting Multicultural Collection through Readers' Advisory

Reader's Advisory Seminar 2024



Joanna Goh  
State Library of NSW



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# Key to Successful Reader's Advisory

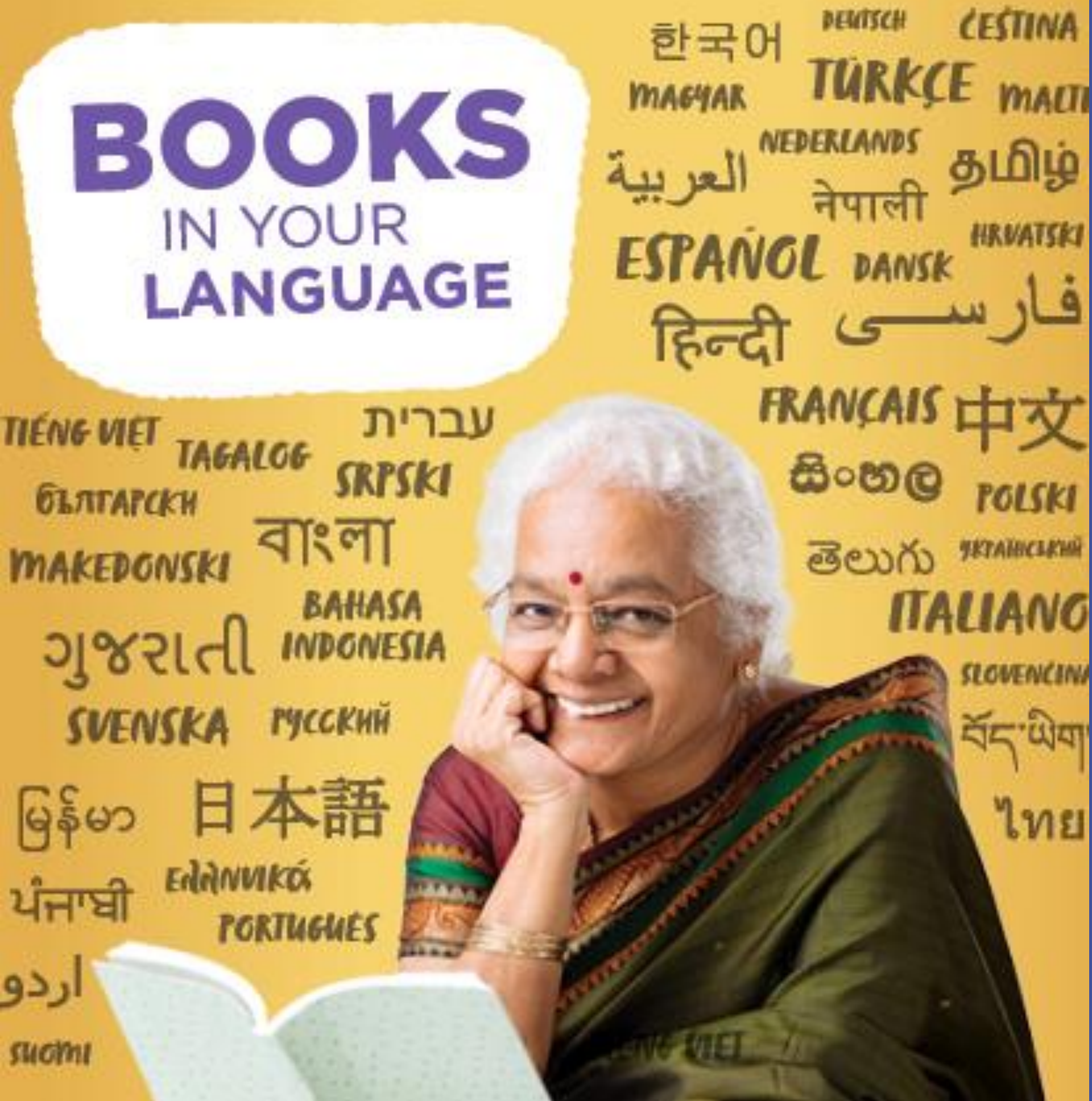
*Knowledge*

*Communication*

- Why do we have a multicultural collection?
- The multicultural collection.
- What is the multicultural bulk loan service?
- How do you communicate this knowledge to your patrons?



# BOOKS IN YOUR LANGUAGE



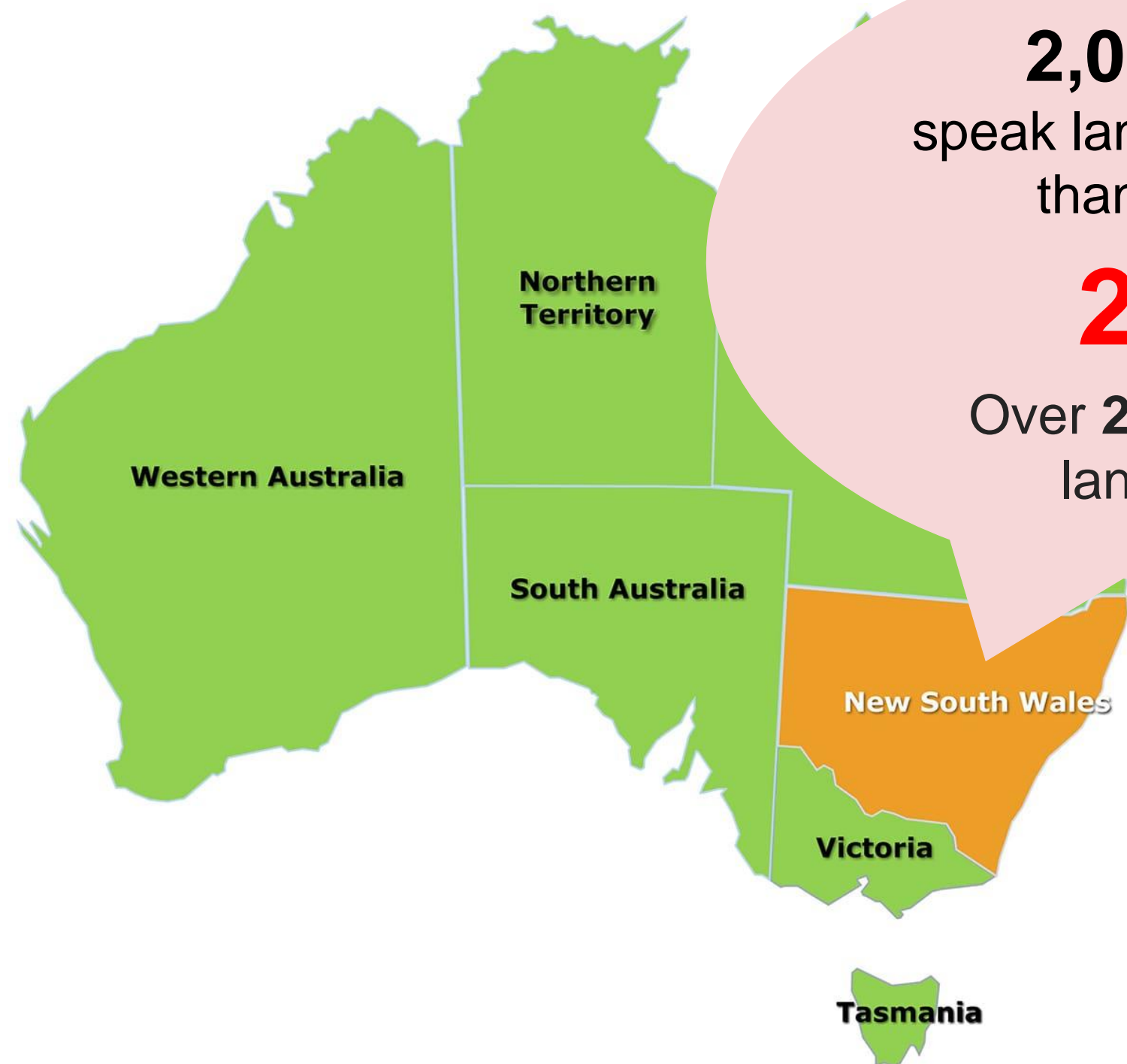
## Why do we have a multicultural collection?



# Multicultural NSW



NSW population **8,072,163**



**2,016,075**  
speak languages other  
than English  
**25%**  
Over **280** different  
languages

Overseas born  
**2,362,479**

**Over 360,000**  
Don't speak English well or at all

Statistics from Australian Bureau of Statistics 2021 Census  
and Multicultural NSW

# Importance of Reading in Your Language

## 2021 Charles Sturt University Study

### First-Language Reading & the Role of Public Libraries

- Emotional experience
- Connection to culture and identity
- Role of Public Libraries



# BOOKS IN YOUR LANGUAGE



## The multicultural collection



# Community Language Material

- Over **50** languages available in NSW libraries
- [Community Language Directory](#)

The screenshot shows the 'COMMUNITY LANGUAGES DIRECTORY' page. At the top, there is a navigation bar with 'PUBLIC LIBRARY SERVICES' and several menu items: 'About Public Library Services', 'Advice and best practice', 'Professional development and events', 'Subsidies and grants', and 'Services'. Below this is a breadcrumb trail: 'HOME > SERVICES > MULTICULTURAL SERVICES FOR PUBLIC LIBRARIES > TOOLS AND PROMOTIONAL RESOURCES > COMMUNITY LANGUAGES DIRECTORY'. The main heading is 'COMMUNITY LANGUAGES DIRECTORY'. Below the heading is a descriptive sentence: 'The community languages directory will help you locate community language materials held in NSW public libraries.' There are two dropdown menus: 'Language' with '- Select language -' and 'Library' with '- Select library -'. Below the dropdowns are four circular icons representing different services or resources. At the bottom of the page, there are three columns of content: 'RECENT NEWS' with a link to 'Toast the Seniors Festival with our new mocktail and more' dated 'FRIDAY 2 FEBRUARY 2024'; 'JOIN THE CONVERSATION' with social media icons for Pinterest, Facebook, Twitter, and Instagram, and links for 'Email lists >' and 'Wikis >'; and 'CONTACT PUBLIC LIBRARY SERVICES' with 'Contact us' and 'Forms for Loans and Information Request' links, and a 'Link to Forms >' button. A 'BACK TO TOP' link is at the very bottom.



# SLNSW Multicultural Collection

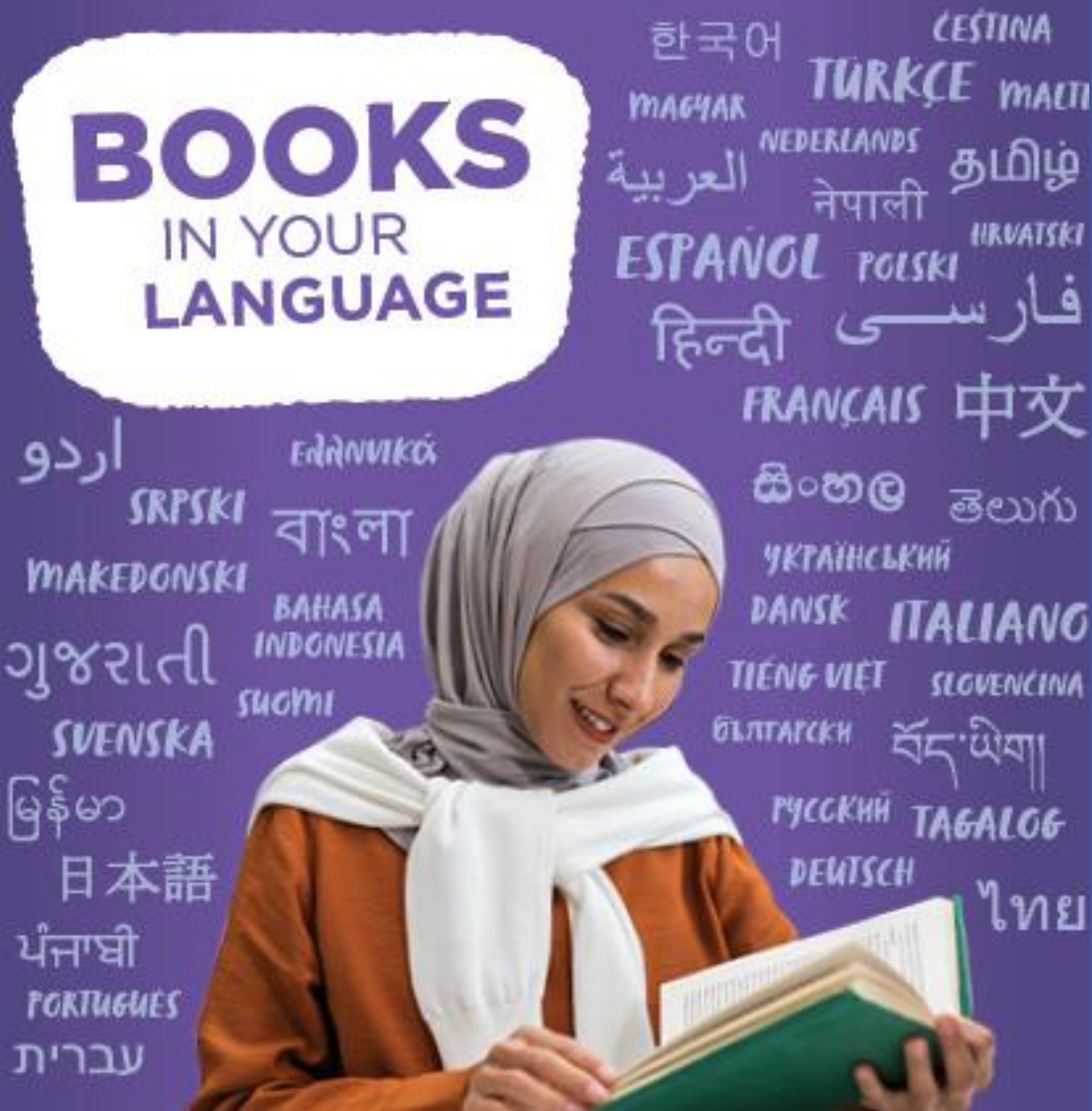
## BOOKS IN YOUR LANGUAGE

Borrow books in 43 languages

বাংলা Bengali	Български Bulgarian	မြန်မာ Burmese	中文 Chinese	العربية Arabic
čeština Czech	Dansk Danish	Nederlands Dutch	Suomi Finnish	Hrvatski Croatian
Deutsch German	Ελληνικά Greek	ગુજરાતી Gujarati	עברית Hebrew	Français French
Magyar Hungarian	Bahasa Indonesia Indonesian	Italiano Italian	日本語 Japanese	हिन्दी Hindi
Makedonski Macedonian	Malti Maltese	नेपाली Nepalese	فارسی Persian	한국어 Korean
Português Portuguese	ਪੰਜਾਬੀ Punjabi	Русский Russian	Srpski Serbian	پولسکی Polish
Slovenčina Slovak	Español Spanish	Svenska Swedish	Tagalog Tagalog	සිංහල Sinhalese
తెలుగు Telugu	ไทย Thai	བོད་ཡིག། Tibetan	Türkçe Turkish	தமிழ் Tamil
اردو Urdu	Tiếng Việt Vietnamese			

- Over **70,000** items
- **43** languages
- English as a Second Language (ESL)
- Books, audiobooks and VOX books
- Supports and supplements public library collections

# BOOKS IN YOUR LANGUAGE



What is the  
multicultural bulk  
loan service?

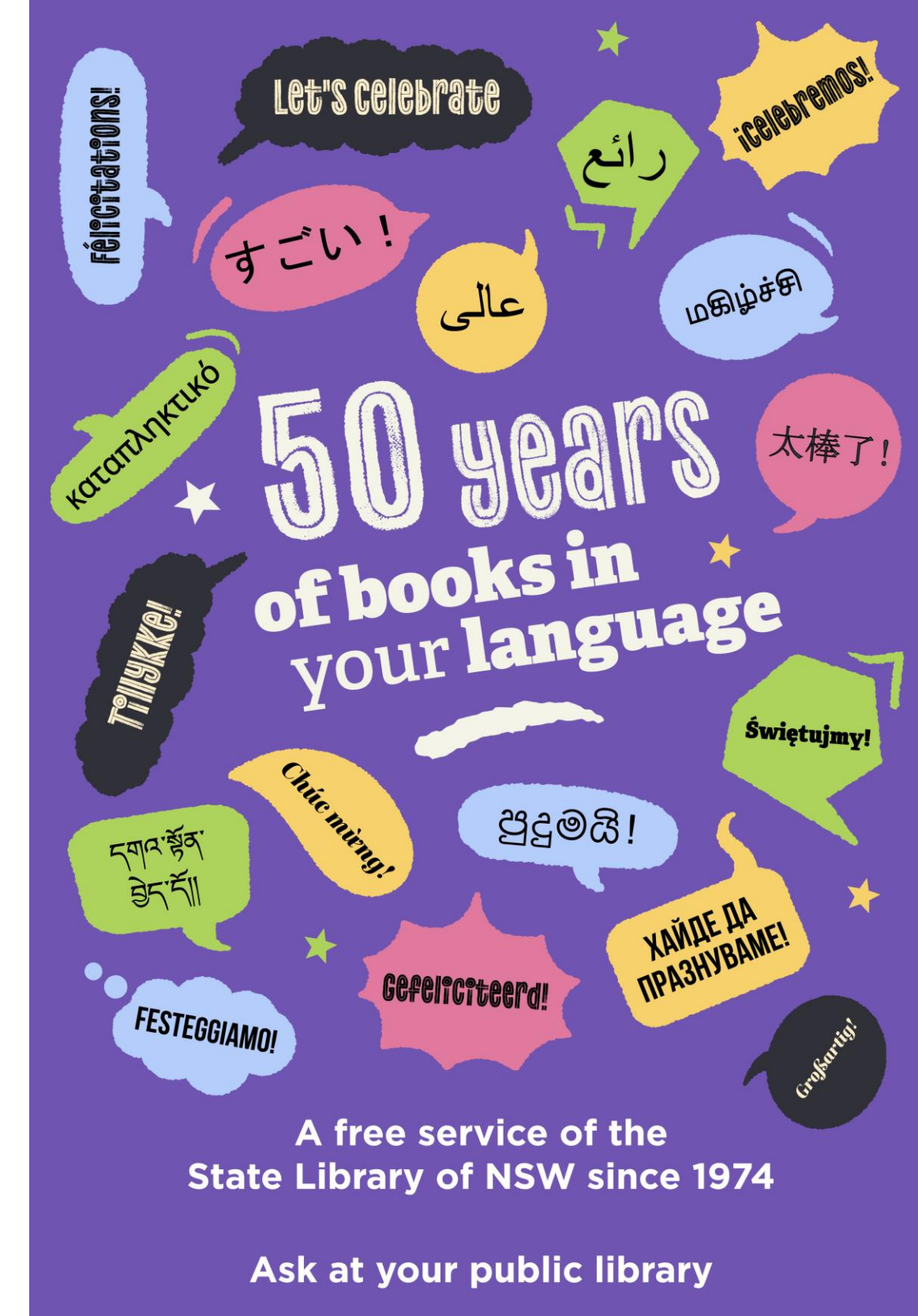




# Multicultural Bulk Loan Service

## What is a bulk loan?

- Loan from the State Library of NSW
- Each request can be for 10, 20 or 30 items
- Loan period of 3 or 6 months
- This is a free service
- Since 1974



# Multicultural Bulk Loan Service



## How does it differ from an inter-library loan?

- No specific titles
- No reservation
- May get items they have already read before
- Different team providing the bulk loan service



# Multicultural Bulk Loan Service



## Who can request for a bulk loan?

- NSW Public Libraries
- In response to requests from specific patrons
- Generic request for browsing or displays

## How can you submit a request?

- [Bulk Loan request form](#)

# Bulk Loan Request Form

HOME > PUBLIC LIBRARY SERVICES > MULTICULTURAL BULK LOAN REQUEST

## MULTICULTURAL BULK LOAN REQUEST

*Request a bulk loan of books in other languages*

**This form is for NSW public library staff only.**

Please contact your local NSW Public Library if you would like to order a Multicultural bulk loan.

For enquiries, contact [mc.bulk.loans@sl.nsw.gov.au](mailto:mc.bulk.loans@sl.nsw.gov.au)

Material available for Bulk Loan:

- LOTE (Languages Other Than English) collection items in 43 different languages
- ESL (English as a second language) material
- Audiobooks, VOX books (books that talk) and large print titles may be available in some languages. [Check here.](#)

Please complete the applicable fields and **Submit**

**Note** - the \* symbol indicates a required field.





**Down in the stacks...**

**Print – Select – Circulate**



**STATE LIBRARY®**  
NEW SOUTH WALES





**Ready to go...**

**Pack – Post**



**STATE LIBRARY®**  
NEW SOUTH WALES



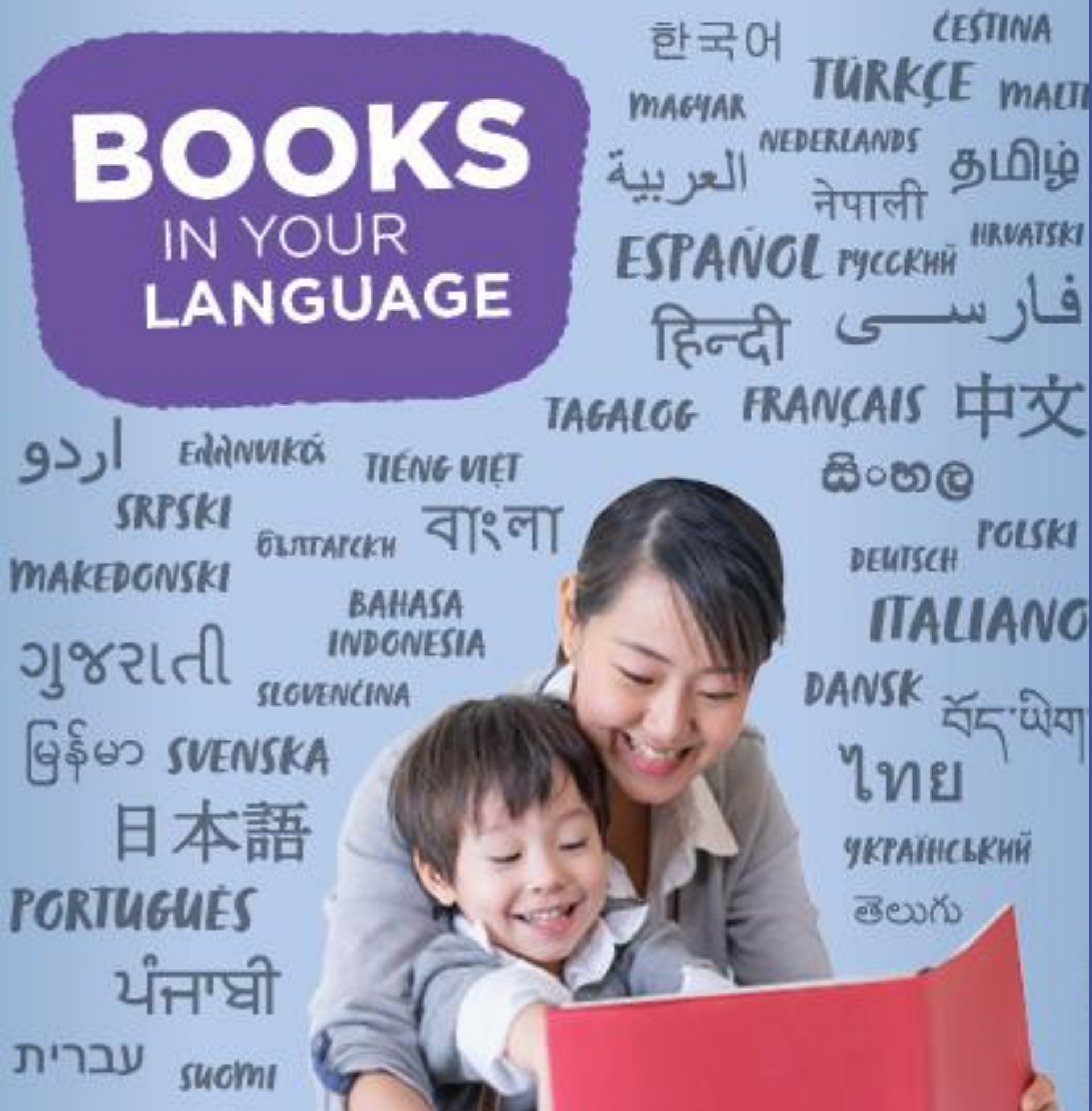


**Returns...**

**Sort – Check in – Shelf**



# BOOKS IN YOUR LANGUAGE



How do you  
communicate this  
knowledge to your  
patrons?



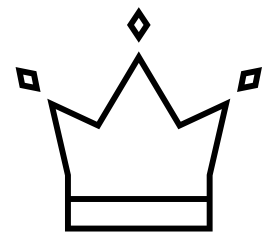
STATE LIBRARY®  
NEW SOUTH WALES



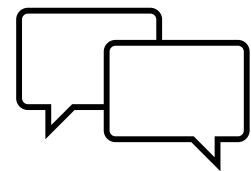
# Communication



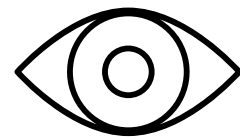
## Bridging the culture and language barrier



Confidence



Language



Visibility and  
visual cues



# Confidence

- **Cultural awareness training**
- **Knowledge** of the collection and the service
- **Training resources** from the [Multicultural Wiki](#)  
Advanced catalogue search & navigating the order form
- **Stay current** - Join the [e-lists](#)
- **For staff** – Simple checklist based on the SL bulk loan order form
- **Practice**





# Language

- Staff or volunteers with language skills
- Use simple words, short sentences
- Translation tools
- Translated forms - use check boxes on your forms instead of free text
- Limitations of catalogue search
- Preferred author/ title – web search to verify





# Visibility and Visual Cues

- Visibility of the collection and promotional material
- Good signages and directions
- Use infographics, genre labels
- Online presence
- [Multicultural communications playbook](#) from Multicultural NSW

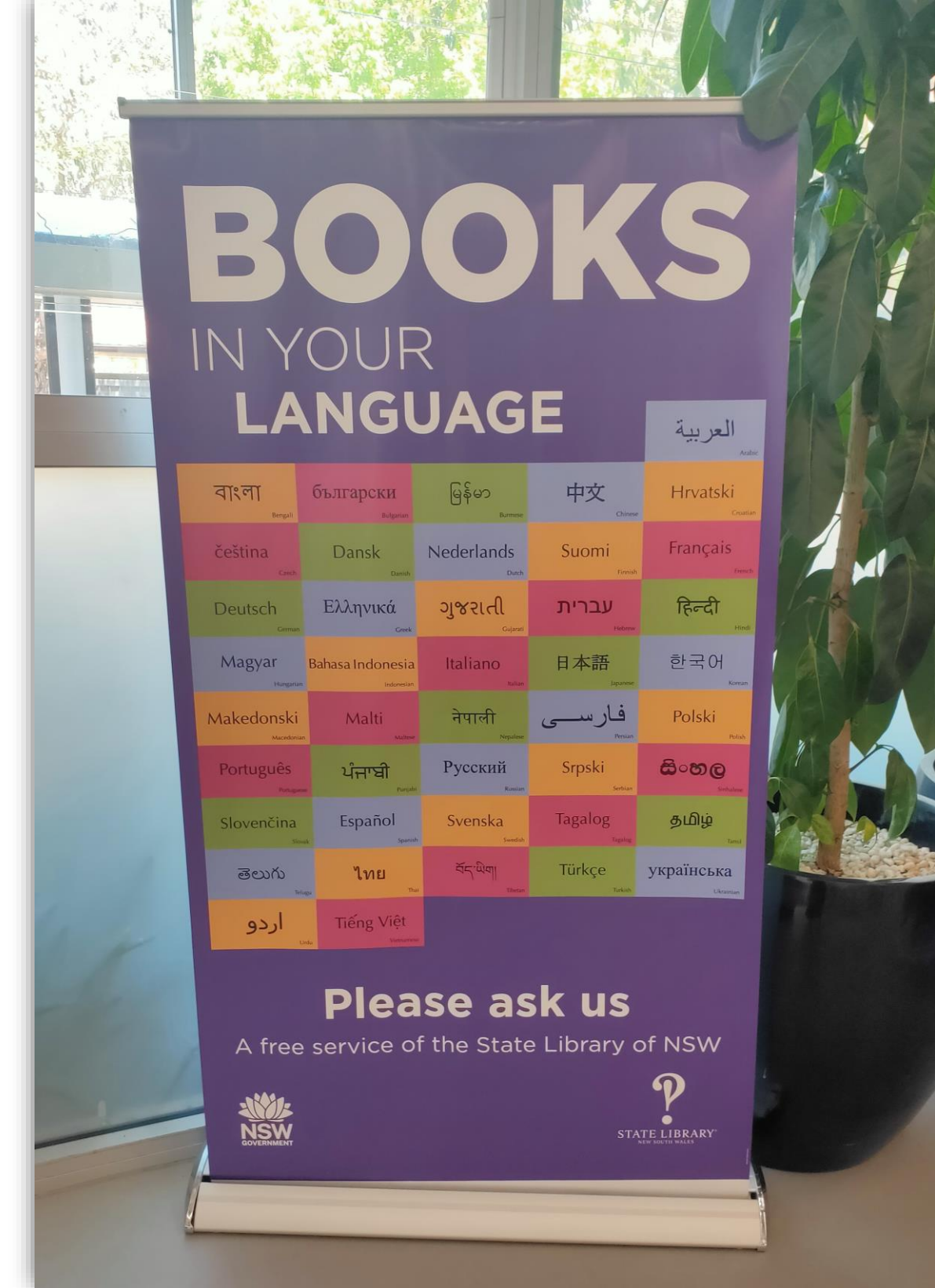
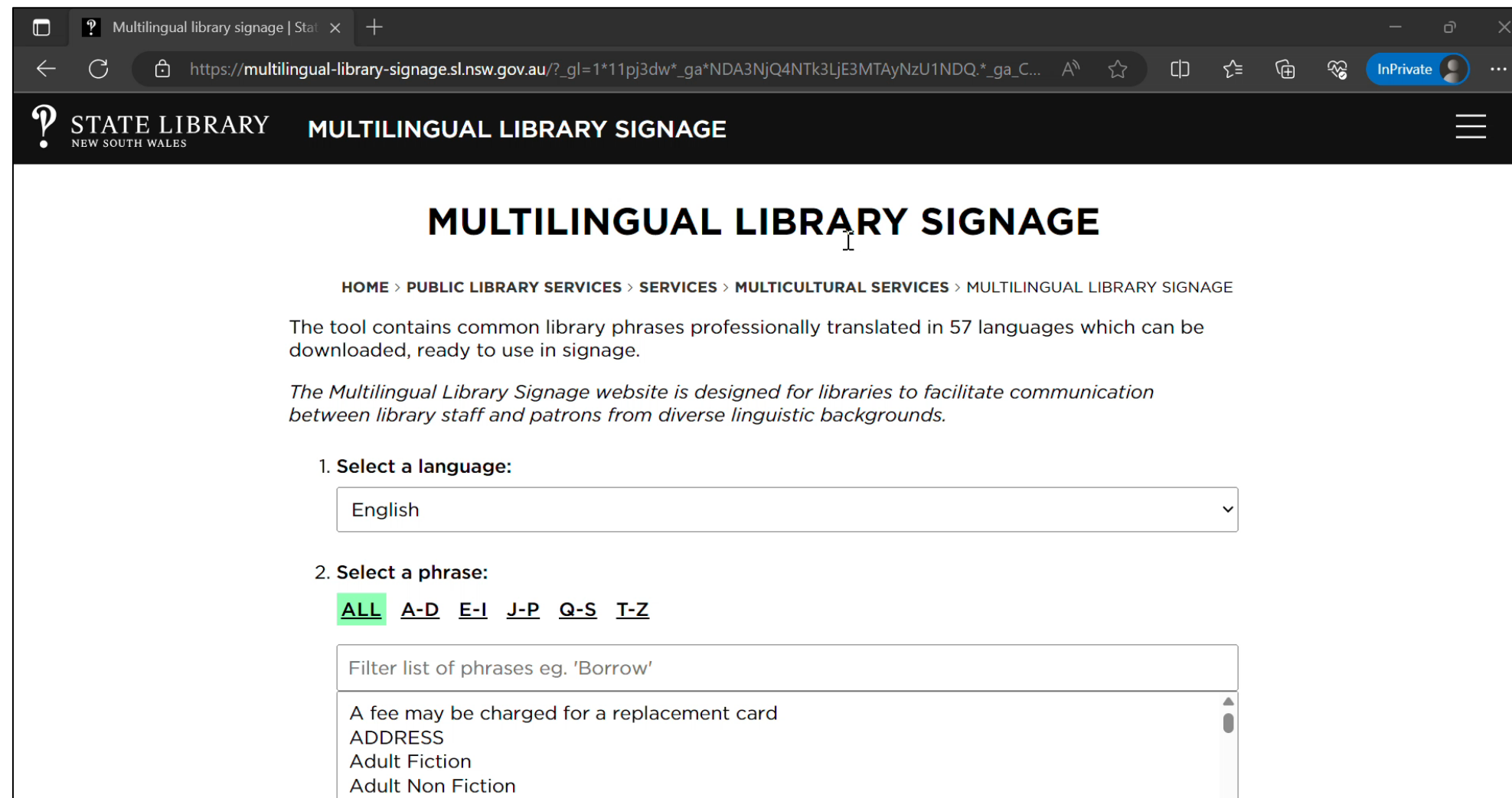
Multicultural book displays and signages – Rockdale Library





# Visibility and Visual Cues

## [Multilingual Library Signage resource](https://multilingual-library-signage.sl.nsw.gov.au/)

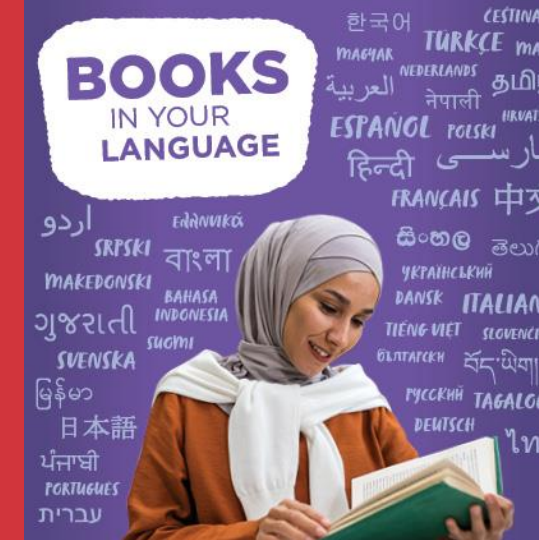
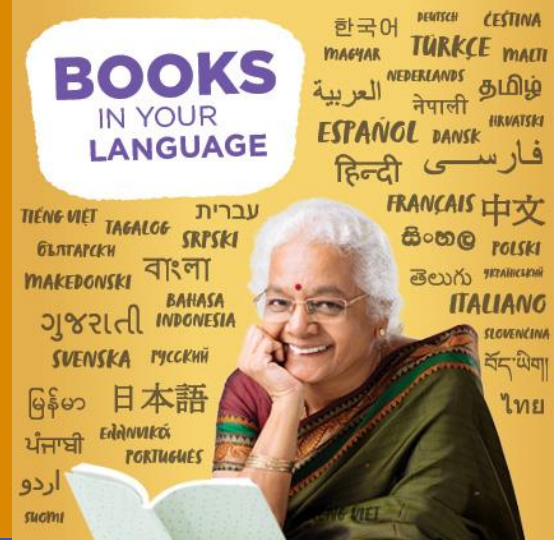
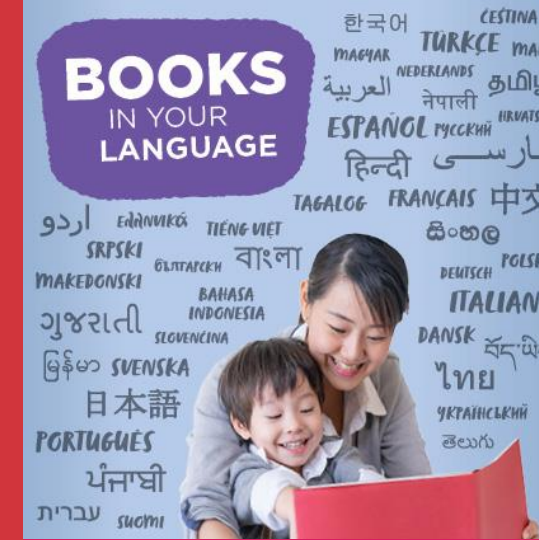
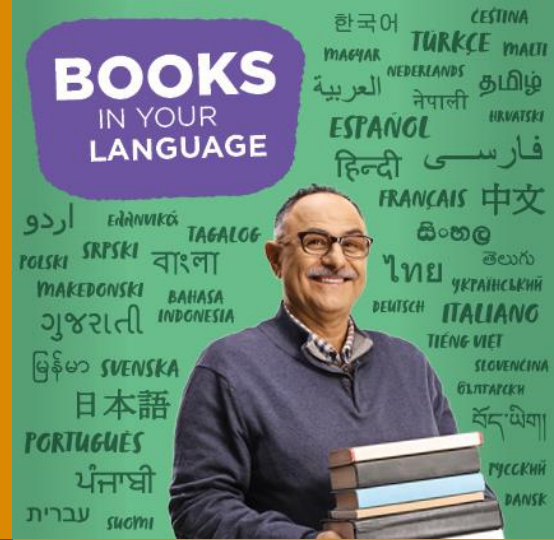


We are here to help  
[mc.bulk.loans@sl.nsw.gov.au](mailto:mc.bulk.loans@sl.nsw.gov.au)

Thank you

Joanna Goh

[Joanna.goh@sl.nsw.gov.au](mailto:Joanna.goh@sl.nsw.gov.au)





**Kate Holden**