

Trove Partners Resource Sharing

Module One

Introduction to the Trove Partners Resource Sharing Platform

Overview

The Trove Partners Resource Sharing (TPRS) platform is a web-based system designed for interlibrary lending and document delivery between Australian libraries. The platform supports interlibrary lending with ISO 18626 compliant systems and integrates with the Australian National Bibliographic Database (ANBD).

Key Features

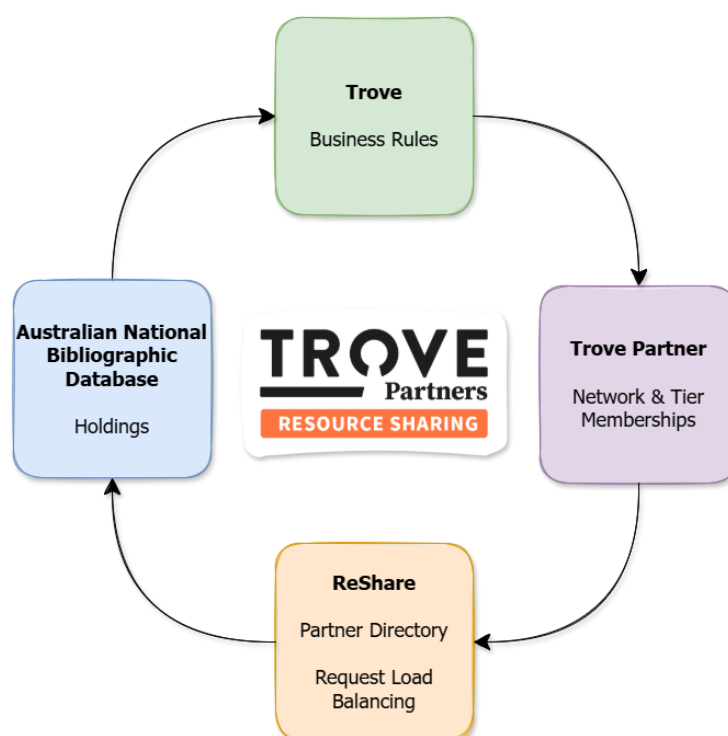
- **Resource sharing:** Create and manage outgoing resource sharing requests and incoming requests to supply.
- **ANBD integration:** Access up-to-date bibliographic and holdings information for building requests and rotas.
- **Network grouping:** Select according to local, sector or national preferences.
- **Resource sharing service pools:** Reciprocal and Pay for Peer service offerings.
- **Multiple pickup locations:** Configure multiple pickup locations.
- **Automated supplier selection:** Utilise load balancing for automated supplier selection.

System communication protocol

All requester/supplier communication is based on ISO 18626, a modern and secure Inter-library loan protocol. The platform is built using Project Reshare.

Roles and Responsibilities

- **Trove Partners:** Create and respond to requests to supply, choose reciprocal or pay for peer service pools, and select network preferences.
- **Trove Partners Resource Sharing:** Houses the Trove partner directory, including NUC and staff logs, network and service pool participation info, load balancing logic, and provides the TPRS Dashboard for request management.



Platform access and usage

There are two types of integration methods available to Trove Partners. Please contact [Trove Partner Support](#) if you wish to discuss your institution's integration method and options available to you:

1. **Direct Access Partners:** Use the Trove Partners Search interface for holdings and manage requests within the TPRS Dashboard.
2. **ISO 18626 Partners:** Use third-party licensed software for service integration to facilitate all aspects of their resource sharing workflow.

Platform components

- **Backend:** Manages communication between systems, business logic, load balancing, and transactions.
- **Frontend (TPRS Dashboard):** Used by Direct Access Partners to manage all incoming and outgoing requests. ISO Partners manage resource sharing transactions in their own integrated systems.

Platform Support

Trove Partner Support

Trove Partners Resource Sharing enquires can be directed to [Trove Partner Support](#).

Service announcements and email lists

Service announcements, including service updates and system downtimes are provided to Partners through the Resource Sharing contact list.

Subscribe to the Resource Sharing contact list through [Trove Partner Support](#).

Please note, we require each person seeking to be added to the mailing to provide their own email.

Workflow Overview

The resource sharing workflow supports both Direct Access communication and ISO 18626 Partners, with a primary focus on Direct Access Partners. If you have an independent interlibrary loan management system reach out to your system vendor for configuration and technical support.

There are four steps to the resource sharing process:

1. **Create:** Requesting Trove Partner sources a resource in Trove Partners Search and initiates a request in the TPRS Dashboard.
2. **Action:** Supplying Trove Partner decides to supply or not supply the resource in the TPRS Dashboard and progresses through the workflow.
3. **Receive:** Requesting Trove Partner receives the resource, provides patron access, and returns the resource if it was a physical loan.
4. **Complete:** Supplying Trove Partner receives the returned resource and completes the request

