

Frequently Asked Questions

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Eligibility, Guidelines and Registration

Trove Partners Resource Sharing

Trove Partners Resource Sharing is a national service to support interlibrary loan and document delivery across Trove Partner organisations.

The new Trove Partners Resource Sharing service offers a range of new functions including:

- A reciprocal service model with no transaction-based fees, to keep costs down.
- The ability to set preferred Partners, including by region or Library sector.
- Automatic load balancing, removing the need to create manual lists of suppliers.

The new service is scheduled to go live in the second quarter of 2025 and we are working with Trove Partners to provide system support and training during the transition period.

Eligibility Criteria

To participate in the new service, Trove Partners will be required to meet 6 Eligibility Criteria. These criteria ensure compliance with Australian Interlibrary Loan legislation and the Australian Copyright Act.

Details regarding eligibility are detailed in the [Eligibility Criteria](#).

Guidelines

Details about the new Trove Partners Resource Sharing service, including information on the tiered service and networks, are available in the [service guidelines](#).

Why does my organisation need holdings on the ANBD to participate in resource sharing?

Under [Section 50](#) of the Copyright Act 1968, a library may request another library to copy a 'reasonable portion' of a work to supply to a library user for the purposes of research or study or for use by a member of parliament. A library may request a copy for inclusion in their collection.

A '[reasonable portion](#)' could be described as:

- Journals - 1 article per issue of a journal (or more if the articles are on the same subject of research or study)
- Other published works - a reasonable portion (defined as up to 10% of the total number of pages or one chapter, whichever is greater).

If a library charges for supplying to a client or to another library, the charge must not exceed the cost of making and supplying the copy.

[Section 49](#) permits libraries to make copies for users or other libraries under certain conditions:

- Libraries can copy and supply works to individuals for research or study provided that the request is accompanied by a copyright declaration.
- Libraries may also supply copies to other libraries to fulfill Interlibrary requests provided that the purpose is not for commercial use.

Those organisations wishing to access material under s50 must therefore make their collections available under the interlibrary loan system or otherwise demonstrate how they are open to external researchers or members of the public.

Collections that are only available to employees of a private business are not eligible to participate in interlibrary loan provisions, but can request access to other institution's material under the document delivery provisions for general users (s49).

Facts sheet on [Copyright for Libraries](#).

Does my organisation need to harvest records via OAI-PMH to participate in resource sharing?

Harvesting your organisations records via OAI-PMH is an efficient and automated way to make your organisations records available on the ANBD and Trove.

If your organisation is unable to harvest records via OAI-PMH, a web cataloguing tool is available to manually add bibliographic records. Contact [Trove Partner Support](#) and we can discuss options for your organisation.

What is an ISO 18626 compliant system?

Your Interlibrary Loan Management System (ILMS) or Local Management System (LMS) must be compliant with the ISO 18626 standard. This standard was developed to provide uniform procedures for handling peer-to-peer interlibrary loan operation between ILL systems this supports transactions between libraries or libraries and other agencies to handle requests for library items and the following exchange of messages.

If you are unsure whether your system is compliant with ISO 18626, please contact and confirm with your system vendor.

Do I need to register for Trove Partner Resource Sharing if I am already participating in resource sharing?

We are asking all Trove Partners who are seeking to participate in resource sharing in 2025 to participate in the new service. Registering allows us to understand your system needs which assists us in transitioning your organisation. Registering also allows you to

nominate the networks in which you would like to be placed or identify new networks that you are seeking to participate in. If you are unable to complete the registration form within the required timeframe, please contact [Trove Partner Support](#).

We encourage you to sign up to gain access to the trial period and explore the features at no additional cost. Please note that you have the option to opt out or make changes any time before July 2025.

Resource Sharing Networks

How do the networks function?

The new system allows your router to be pre-populated with preferred networks of your choosing. The system is set to load balance and automatically send your request to your preferred networks one at a time.

Partners can join networks as reciprocal members, as pay for peer members or as both. The router will allocate requests to Trove Resource Sharing partners in the network according to their preference for reciprocal or pay for peer participation.

Networks are categorised into three tiers:

1. Reciprocal Tier:

In this tier your requests only go to other organisations you are members of within your preferred reciprocal networks, one by one. If the request cannot be fulfilled within your reciprocal network, you will be notified.

2. Pay for Peer Tier:

In this tier your requests will be routed to your preferred pay for peer networks, one by one. Your request will only go to other libraries in the pay for peer tier. If you reach the end of your networks, your request will branch out to all Trove Resource Sharing partners with holdings for your material, within the pay for peer tier.

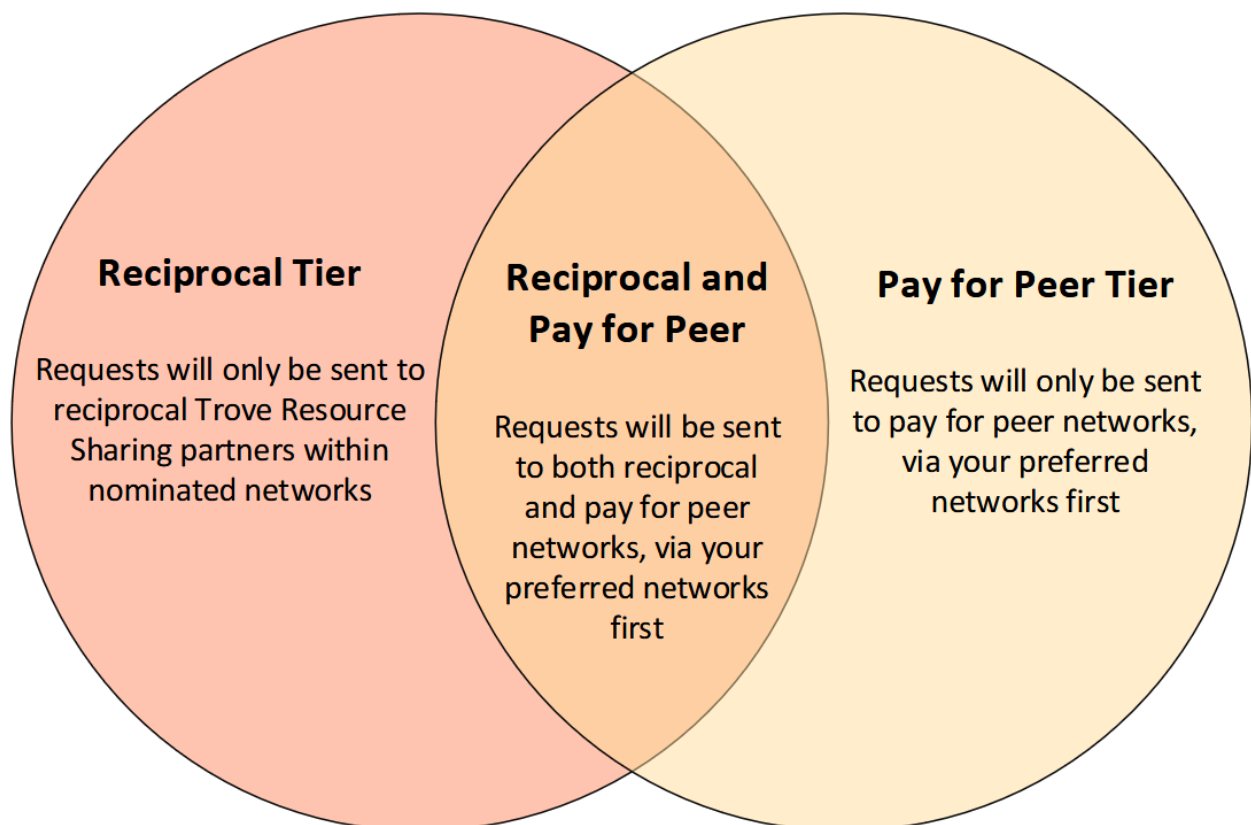
3. Reciprocal and Pay for Peer Tier:

In this tier your requests will be routed to networks in both the reciprocal and pay for peer tiers. Your requests will first go to those in your reciprocal network, if you reach the end of your reciprocal network, you will be notified and given the option to send your request to partners who are Pay for Peer only in your networks, before branching out to all Trove Resource Sharing partners with holdings for your material, within the pay for peer tier.

You are able to add, modify and remove preferred networks both within the transition period and moving forward. To arrange for network changes please reach out to Trove Partner support.

Please use [registration form](#) to ensure we can help include them in your preferred networks.

Resource Sharing Networks Venn Diagram



Resource Sharing Matrix

		Borrowing		
		Reciprocal only	Pay for Peer only	Combined
Lending	Reciprocal only	Yes Filter by reciprocal only partners within nominated networks.	No	Yes Sort by networks with reciprocal partners first, then choose to expand to pay-for-peer only partners in your networks, then other pay for peer Trove Resource Sharing partners with holdings.
	Pay for Peer only	No	Yes Filter by your Pay-for-Peer networks then all other pay for peer Trove Resource Sharing partners with holdings.	Yes Sort by networks with reciprocal partners first, then choose to expand to your pay-for-peer only partners in your networks, then all other pay for peer Trove Resource Sharing partners with holdings.
	Combined	Yes Filter by reciprocal only partners within nominated networks.	Yes Filter by Pay for Peer partners with holdings in your networks, then other pay for peer Trove Resource Sharing partners with holdings.	Yes Sort by networks with reciprocal partners first, then choose to expand to pay-for-peer only partners in your networks, then all other pay for peer Trove Resource Sharing partners with holdings.

What criteria will be used for Load Balancing?

The demand for a holding will be the criteria used by the new system to ensure load balancing. Requests will be automatically directed to holdings with lower demand (first) before being directed to holdings with higher demand.

How many networks can I sign up to?

There is currently no limitation on the number of networks you can opt-in. We recommend that you consider up to five (5) networks as these are the libraries/archives that you are not just borrowing from, but also willingly to supply to.

What is the process to add and/or remove preferred networks?

If you are seeking to change your network preferences, please [contact Trove Partner Support](#) and we are very happy to assist you.

In the combined reciprocal and pay for peer tier, you may nominate to participate in reciprocal or pay for peer networks.

If you are in a combination library you may select networks for paid tier only (this is not a requirement). As a combination library your request will start with your reciprocal networks then branch out to any pay networks before reaching out to all Trove Resource Sharing partners in the paid network.

Will there be an 'All Australian libraries' network?

If you are a member of the pay for peer pool, your request will branch out to all participating Trove resource sharing partners. This will make the need for an all Australian network in the pay for peer pool obsolete.

If you are only part of reciprocal pool, an all Australian network would be treated like any other network. It would require all participants to opt-in. There would be no guarantee that all participants would be participating in an all Australian network as the choice is individual libraries.

How do I know what Libraries are on each network?

It is at the discretion of each Library to self-nominate which network they would like to participate in. A directory may be available in order to display this information to help guide you to choose your preferred networks.

What are the Resource Sharing transaction cap on each package?

	Traditional	Traditional plus	Premium
Resource Sharing Max transactions*	Up to 1,000 transactions	Up to 1,500 transactions	Unlimited transactions

* The transactions cap refers to both lending and supplying activities, and includes costs to support the platform's operation and infrastructure for facilitating the services.

How will existing state networks and sub-groups work?

In cases such as Victoria where there is one state network as well as sub-networks e.g. Victoria Public, these networks will all be separate from one another rather than being a sub-network. When choosing networks, you can choose both in your preferred networks e.g. In Victoria State and Victoria Public. As it is at the discretion of each

library to self-nominate which network they wish to participate in, there is a possibility of different libraries being in both networks. This may factor into the decision making process of adding your preferred networks.

Billing and Fees

Are there any changes to fees for the 2025-2026 financial year?

There are no changes to fees for the 2024-2025 financial year. Annual fees are based on the Trove Partner service usage in the preceding financial year to determine the appropriate package for your organisation. Trove Partners will be advised of pricing estimates for 2025-2026 in April/May 2025.

Are the resource sharing prices per request able to be amended?

Yes, the price per request can be amended prior to the holding being sent, the holder must issue the amendment to the requester to be accepted. The price cannot be amended once accepted by both parties, the holding is sent, and the invoice is issued.

Why is there an additional charge for the Pay for Peer service?

Trove Collaborative Services are structured on a cost recovery model to support the services provided to Trove Partners through their annual pricing package fees. The new Trove Partners Resource Sharing service aims to deliver an improved service for participating Partners and includes:

A reciprocal service model with no transaction-based fees, to keep costs down.

- The ability to set preferred Partners, including by region or Library sector.
- Automated load balancing, removing the need to create manual lists of suppliers.
- A platform for future innovation and improved functionality.

As we develop and deliver the new service we have worked to minimise additional costs and are excited to offer a reciprocal service with no transaction-based fees for no additional annual cost. Delivery of the payment gateway to support transaction-based resource sharing has ongoing administrative costs. We are committed to make this available at a nominal additional charge for Trove Partners seeking to participate in the Pay for Peer service.