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1. Multicultural bulk loan stock and service update

We have new stock of new books in the following languages available for Multicultural Bulk Loans:

- Panjabi/ Punjabi
- Portuguese (adult fiction/ non-fiction)
- Tagalog
- Tamil
- Telugu

Children's board books are in short supply across all languages. We do not have any stock of Spanish and Nepali picture and board books, Hebrew junior non-fiction and French adult mystery and historical fiction.

2. Returning multicultural and large print/ audiobook loans to SLNSW via ILL van

Please label them clearly and address them to the Multicultural team. Returns via the ILL van will go to the SLNSW Document supply team who are from a different department.

3. New Multicultural Bulk Loan order form launched on 1 April 2026

The new form was launched with a few teething issues which has since been resolved. We welcome any feedback from public library staff with regards to the new form.

To help you navigate the new form, we have prepared the following guides that are also available from the [Multicultural working group wiki](#) along with other resources:

[Written guide to 2026 Multicultural bulk loan form](#) (updated 9 April 2026)

[Video guide \(with audio\) to 2026 Multicultural bulk loan form](#)

The bulk loan team had to transition to a new order management system at the same time. Please flag any mistakes with the team while we used to the new system.

4. Updated SLNSW multicultural bulk loan downloadable promotional resources

Downloadable promotional resources have been updated to match the State Library of NSW's new branding. They include new "*Books in your language*" digital signages and printable posters available for download from our webpage: <https://pls.sl.nsw.gov.au/statewide-services/multicultural-services-public-libraries/multicultural-promotional-resources>

Please update your digital signages and posters if you have the old versions displayed at your library.

5. New Multicultural bulk loan promotional banner (as of 21 Jan 2026)

- We were able to reskin and save from the landfill almost 50% of the old banners that were displayed in public libraries.
- If you need a banner or notice any old multicultural bulk loan banners at your library, please use the banner order form to order new banners or organise an exchange: <https://plsnsw.wufoo.com/forms/multicultural-banner-order-new-2026-design/>

