SLNSW Bulk Loan Services Report - 5 May 2025

Prepared by: Joanna Goh (Collection Services Coordinator)

mc.bulk.loans@sl.nsw.gov.au

Accessible formats survey

- In April 2025, NSW public library managers were asked to complete a survey to find out how NSW public libraries are catering to their members with print disability.

- The survey closed on Friday, 2 May 2025 and we are in the process of compiling the results before sharing them with the NSW public library network.

- The results will also help the SLNSW shape our accessible formats purchasing profile for 2025/26.

- Our accessible formats consist of large print books and audiobooks in English. They are available for long term loan of at least 2 years by NSW public libraries. Contact us at (mc.bulk.loans@sl.nsw.gov.au) to find out more.

Log in to check your State Library of NSW loans

- Some libraries have had problems logging in. Please contact us so that we can report it to our IT department to rectify the issues.

- IMPORTANT NOTE: Claimed returned and Lost items are included in the loans list that you see on the catalogue, but they are not obvious.

- **We still recommend that libraries contact us directly for a complete record of your loans and renewal requests.** mc.bulk.loans@sl.nsw.gov.au

Overdue notices from SLNSW

- The issue with overdue notices including items that we had already established as "claimed returned" has been rectified. Claimed returned and lost items are excluded from current overdue notices.

- Reminder: The emails are meant to be courtesy reminders. Libraries are responsible for keeping track of the loans, their due dates and making sure they are returned on time.

- Please contact us at (mc.bulk.loans@sl.nsw.gov.au) if you would like to have a complete list of overdue titles or if you have any questions.

Community Language Directory

- The glitch reported in Feb 2025 has been fixed. The numbers are showing correctly.

- https://pls.sl.nsw.gov.au/statewide-services/multicultural-services-public-libraries/community-languages-directory