

## SLNSW Bulk Loan Services Report - 1 Aug 2024

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### Multicultural Bulk Loan Service Update

- Shortage of junior picture and board books in Czech, Portuguese, Persian and Spanish.
- Keep track of stock shortages through announcements on the [Bulk Loans order form](#) and the multicultural and bulk loan e-lists.

### Returning multicultural loans via the van run

- Keep to small numbers and bundles that fit in the tub.
- Make sure to address to **State Library of NSW - Multicultural Bulk Loans**.
- Contact us if you need return labels.

### Returning loans

- We would like libraries to be more vigilant in keeping track the due dates of your bulk loans and return them on time. If you need help doing so, please contact Joanna at [mc.bulk.loans@sl.nsw.gov.au](mailto:mc.bulk.loans@sl.nsw.gov.au)
- SLNSW will be reactivating overdue reminders later this year. The reminder emails will be sent to email addresses registered with your library's loan account. We will be contacting libraries to check if their email addresses are valid.

### New Slovak language books

- The State Library has purchased almost 500 brand new Slovak language books to refresh a collection that is more than 10 years old.
- There is a variety of fresh adult and junior fiction and non-fiction, and children's picture books and chapter books available for loan.
- We will be promoting the service to the Slovak community over the next few months.

### 2023/24 Multicultural Bulk Loan statistics

The community language collection grew to 72,079 items in 2023/24 (an increase of 3,000 items over the previous year). Loans for 2023/24 totalled 82,080, up from 75,300 in 2022/23.

The top 10 most requested languages for 2023/24 were Spanish, French, Italian, German, Russian, Japanese, Chinese, Hindi, Polish and Persian. Hindi and Persian have overtaken Arabic and Greek for a place in the top ten this year. Finnish (up 10 places) saw significant increase in demand. Full report will be available for NSW public libraries soon.