

SLNSW Bulk Loan Services Report 4 December 2023

Multicultural bulk loan vs Inter-library loan

- A trial where libraries could ask for up to 2 specific titles in their bulk loans request ran for 2 years. Unfortunately, the fulfillment rate was very low (less than 1%) as most of the time, we either do not hold the title or it is out on loan.
- As this is a free service and considering the volume of requests we get each day, we have decided not to continue with this option.
- If you get a request for a specific Multicultural title, please request via ILL.

State Library Catalogue

- More accurate search results using the old catalogue.
- Joanna to update the Wiki.

Bilingual junior VOX Books

- The State Library recently purchased bilingual junior [VOX Books in 13 different languages](#). Small number to start with. Available for bulk loans and inter-library loans. Max 2 per order for each bulk loan.
- We will not loan out the chargers.

Year-end Bulk Loans service closure

- The Multicultural Bulk Loan Service will be closed from **Monday, 18 December 2023 to Monday, 1 January 2024**.
- Any new orders placed after Friday, 15 December 2023 will be fulfilled in the new year.
- You can still return your loans during this period.

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