SLNSW Bulk Loan Services Report
7 August 2023

Multicultural/ ESL collection update

Size of the Collection 2022/23
- At the end of 2022/23, there were over **69,000** items in the Multicultural Collection.

- The collection includes books and some audiobooks in 43 different languages plus an English as a Second Language (ESL) collection.

- The **Telugu** language collection was introduced in April 2022 and the **Tibetan** language collection was introduced in April 2023.

Circulation
- 2022/23 saw the highest demand for Multicultural Bulk Loans over a 5-year period with a total of **75,135 items** circulated.

- Refer to Table 1.

Demand for Bulk Loan Service by Libraries
- 83 NSW library services made use of our Multicultural Bulk Loan Service in 2022/23.

- They include 82 libraries from the NSW Public Library network and the Metropolitan Remand & Reception Centre (MRRC) Library at Silverwater.

- Refer to Table 2.

New Multicultural Bulk Loans flyers
You can order bundles of the double-sided multicultural flyer to promote the multicultural bulk loan service. Order here.

Mailing lists
Please email pls@sl.nsw.gov.au to be added to these mailing lists.

HARD2FIND
for NSW public library staff to use for finding items which are not listed on Libraries Australia. To be a member of this list your library must be willing to search for each title which is posted to this list.

MCBULKLOANS
for NSW public library staff who work directly with multicultural and alternate format bulk loans.

Table 1. Popularity of Each Language in 2022/23 Compared to 2020/21 (Bulk Loans)

Rank	Language	Total Circulated 2022/23	Rank in 2020/21	Change in Ranking	
1	French	6970	1	▬	0
2	Spanish	6675	2	▬	0
3	Italian	5388	3	▬	0
4	Russian	5108	4	▬	0
5	German	4338	6	▲	1
6	Japanese	4280	5	▼	-1
7	Chinese	3300	7	▬	0
8	Polish	2505	8	▬	0
9	**Arabic**	**2101**	**15**	▲	**6**
10	Greek	2089	9	▼	-1
11	Hindi	1891	12	▲	1
12	Persian (Farsi)	1878	11	▼	-1
13	Tamil	1849	10	▼	-3
14	Croatian	1835	13	▼	-1
15	Korean	1641	17	▲	2
16	**Ukrainian**	**1633**	**36**	▲	**20**
17	Dutch	1567	16	▼	-1
18	Portuguese	1516	14	▼	-4
19	Panjabi	1456	18	▼	-1
20	**Nepalese**	**1131**	**33**	▲	**13**
21	Thai	1123	24	▲	3
22	**Urdu**	**1116**	**29**	▲	**7**
23	Sinhalese	1098	23	▬	0
24	Serbian	1062	20	▼	-4
25	Swedish	1051	19	▼	-6
26	Gujarati	912	22	▼	-4
27	Turkish	844	31	▲	4
28	Macedonian	835	32	▲	4
29	Hungarian	808	30	▲	1
30	Maltese	803	21	▼	-9
31	Vietnamese	799	25	▼	-6
32	Bengali	752	28	▼	-4
33	Finnish	737	26	▼	-7
34	Czech	610	27	▼	-7
35	Hebrew	568	37	▲	2
36	Tagalog	518	35	▼	-1
37	Telugu	513	Not listed		**New**
38	Indonesian	458	34	▼	-4
39	Burmese	339	38	▼	-1
40	ESL	286	39	▼	-1
41	Danish	268	42	▲	1
42	Tibetan	233	Not listed		**New**
43	Slovak	152	43	▬	0
44	Bulgarian	101	40	▼	-4
	Total	**75137**			

Table 2. Total number of items requested by libraries in 2022/23

	Library	Total Items Requested	Population in LGA that speak another language
1	Canterbury Bankstown Library	4,380	217,940
2	Richmond Tweed Regional Library	4,140	12,372
3	Lane Cove Library	3,350	13,766
4	The Hills Shire Library Service	2,630	73,936
5	Hornsby Shire Library	2,580	53,924
6	Ku-Ring-Gai Library	2,540	41,263
7	Bayside Library	2,530	89,609
8	Newcastle Region Library	2,350	17,318
9	North Sydney - Stanton Library	2,320	16,343
10	Penrith City Library	2,310	42,128
11	Cumberland City Council Library	2,080	152,641
12	Wollongong City Libraries	1,880	33,425
13	Sutherland Shire Libraries	1,660	31,319
14	Mid North Coast Co-operative - Port-Macquarie Hastings Library	1,640	3,297
15	Central Coast Library	1,620	23,907
16	City of Parramatta Library	1,610	143,878
17	Queanbeyan Palerang Regional Libraries	1,600	8,350
18	Strathfield Library	1,510	29,559
19	Georges River Libraries	1,460	80,578
20	City of Sydney Library	1,440	73,276
21	Northern Beaches Library	1,410	40,663
22	Macquarie Regional Library	1,320	4,324
23	Bathurst Library	1,230	2,260
24	Albury Library	1,210	4,707
25	Campbelltown City Library	1,160	62,619
26	Lake Mac Libraries	1,160	10,829
27	Blue Mountains Library	1,080	4,856
28	Coffs Harbour Library	1,030	6,963
29	Ryde Library Service	1,030	63,589
30	Waverley Library	1,000	14,252
31	Wagga Wagga City Library	980	5,833
32	Randwick City Library	910	37,082
33	Camden Library Service	900	26,429
34	Woollahra Libraries	850	8,227
35	Eurobodalla Library Service	830	1,535
36	Willoughby City Library	830	30,875
37	Inner West Library	780	46,862
38	Maitland City Library	780	4,706
39	MidCoast Council Libraries	770	2,943
40	Fairfield City Open Libraries	670	144,736
41	City of Canada Bay Libraries	650	35,028
42	Burwood Library	640	25,180
43	Blacktown City Libraries	620	182,234
44	Kiama Library	620	1,005
45	Bega Valley Shire Library	570	1,178
46	Central West Libraries	570	4,021
47	Liverpool City Library	570	124,845
48	Nambucca Valley Libraries	450	616
59	Western Riverina - Griffith City Library	370	6,173
50	Central Northern Regional - Tamworth Library	360	4,151
51	Mosman Library	360	4,617
52	Shellharbour City Libraries	360	7,283
53	Snowy Monaro Regional Library	350	1,314
54	Armidale Regional Council Libraries	330	2,710
55	Port Stephens - Tomaree and Raymond Terrance Library	330	2,829

	Library	Total Items Requested	Population in LGA that speak another language
56	Shoalhaven Libraries	320	5,069
57	Wingecarribee Public Library	320	3,554
58	Inverell Shire Public Library	270	608
59	MRRC Library	250	NA
60	Riverina Regional Library - Leeton Shire Library	190	1,057
61	Clarence Regional Library	160	1,875
62	Lithgow City Council Libraries	160	867
63	Midwestern Regional Council Library	150	769
64	Berrigan Shire Library Service	130	259
65	Riverina Regional Library - Cootamundra-Gundagai Libraries	130	349
66	Gunnedah Shire Library	110	387
67	Riverina Regional Library - Snowy Valleys Council Library	110	630
68	Hawkesbury Library Service	100	**4,618**
69	Central Murray Regional - Edward River Library	90	635
70	Mid North Coast Co-operative - Kempsey Library	80	871
71	Cessnock City Library	70	**1,655**
72	Cobar Shire & TAFE Library	60	182
73	Upper Hunter Regional - Muswellbrook Shire Libraries	60	537
74	Western Riverina - Jerilderie Library	60	136
75	Goulburn Mulwaree Library	50	**1,959**
76	Hilltops Council Library	30	964
77	Richmond-Upper Clarence Regional Library	30	786
78	Riverina Regional Library - Temora Council Library	30	143
79	Glen Innes Severn Public & TAFE Library	20	178
80	Singleton Library	20	801
81	Big Sky Libraries	10	725
82	Broken Hill City Library	10	545
83	Upper Lachlan Shire Library Service	10	194
	Total	**75,740**	**2,116,656**

Population data taken from ABS 2021 Census

English Large Print and Audiobooks Long Term Loans

- The collection consists of 8,354 large print books and 6,086 audiobooks for adults. We do not have any large print or audiobooks for children.

- There is a mix of CD and MP3 CD material for audiobooks.

- The most popular genres for both formats are detective/mystery, Australian content/authors, romance, family saga, westerns and biographies, historical fiction and action/adventure.

- The accessible format collection is distributed among 56 NSW Public Libraries as long-term loans (1 year and above) to supplement their collections.

- Priority is given to regional NSW public libraries with small operating budgets.

- Many of the libraries use this collection for their Home Library service.

- Stocktake to be conducted in Sep or Oct 2023.

- Contact Joanna Goh if you would like to learn more.

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