

**Working Group on Multicultural Library Services (NSW)**  
**Thursday the 26<sup>th</sup> of February 2015**  
**Liverpool City Library**

**Welcome:** Roman Cierzesko welcomed the group to Liverpool Library

**Attendees:** List attached

**Apologies:** Lisa Marschall, Anna Mullen, Pauline Chan and Daniel Ferguson,

**Videoconferencing demonstration**

Arda Barut, NBN Coordinator at Auburn Library, spoke about the benefits of videoconferencing. As part of the working groups Strategic Plan (Objective 2: Strategy 2) this is another way that libraries can take part in meetings rather than physically attending them.

Arda recommended using Lynx as the preferred method of videoconferencing. It is easy to connect to and use. Arda will provide libraries with information sheets on how to use Lynx and is happy to test the connection with libraries.

Lynx has a lot of features such as providing a chat option and when necessary can mute conversations.

A brief demonstration was held between Auburn Library, the State Library and Liverpool Library. Sound was a problem particularly in a big group such as the working group meeting. Arda will be sending libraries instructions on how to set up the videoconferencing.

Debra Cooper from Logan Library will be presenting a videoconference to the working group on the 18<sup>th</sup> of March at 10:00am her topic will be the multicultural services provided by Logan Library. Laurence McDonnell encouraged all libraries to take part.

**Minutes of Previous Meeting**

It was noted that a change was required in the previous minutes:

*Online Chinese Project - This should have read the participating libraries were Auburn, Bankstown, Blacktown and Fairfield*

The minutes were accepted with the change by Kasia Malicka and seconded by Roman Cierzesko

**Business arising from previous minutes**

**Readit Air**

The problems with this product are nearly resolved. When the entire package is ready Oriana will inform libraries.

**Guest Speaker- Sanja Hrle**

Sanja spoke to the group about her company Sunnybooks.

Sunnybooks is a small company that has produced a series of CDs and eBooks. The CDs are available in French, German, Italian, Spanish and English. Each CD is 40 minutes in length. The emphasis of the CDs are on

conversation but also include nursery rhythms and songs. They use the Montessori approach of learning and entertainment. They are "performed" by professional performers and cover many topics eg counting and weekdays, games, the family, at home etc. For more information or to purchase copies of the CDS please contact Sanja at [www.sunnybooks.com](http://www.sunnybooks.com). They are available to purchase online and through many bookshops eg Abbeys. The cost is \$24.95 per CD

### **2015 Literacy Forum**

There has been a 100% take up of participants.

### **Strategic Plan- progress report.**

**Objective 2: Strategy 2:** this is being met by introducing videoconferencing for libraries that are unable to attend working group meetings in person. It is currently being trialled and hopefully will include regional libraries eg Wollongong, Wagga Wagga etc.

The remainder of the Strategic Plan is on track.

### **Chinese Information Online.**

MARC templates online have been tested by Fairfield, Blacktown and Bankstown. These libraries were chosen as they use a different library management system.

The selection of resources was done by Winnie Lee and the State Library paid ASEAN Business Services to provide the MARC records. Laurence distributed a memory stick which contained approximately 420 records.

Auburn library will check the links are still active and add new ones as they come online.

Feedback from the trialling libraries was that they were satisfied with the records. They downloaded easily despite the different management systems. If libraries have any questions regarding the links please contact Winnie Lee at Auburn Library.

### **State Library Website Update**

A new library management system is being purchased and will have an impact on the SL website.

### **Tech Savvy Seniors**

This program has been running for 3 years but there was no focus on CALD communities. It is a collaborative project between the State Library and Telstra. 16 libraries were identified and invited to participate. Each session will be limited to 8 – 10 participants per class and the focus will be on the aged CALD community.

This is a trial program which Oriana hopes will be extended to more libraries and more CALD communities.

The first class will be run in Randwick Library in March. Each library will do their own promotion of the classes being offered.

### **Report on the Simplified Chinese Standing Order Trial**

Shauna reported that the recent trial for the supply of Simplified Chinese Adult Fiction was a success.

12 libraries joined the trail and they were supplied 90 adult simplified Chinese fiction in a series of 3 batches of 30 books, catalogued and shelf ready.

The budget for the cost of the supply was \$2,000 per library however the trial came in under budget by \$318.80. Also each batch was supplied earlier than originally anticipated. Due to the success of the trial the Cooperative will be inviting libraries to take part other similar ventures.

### **Changes at the State Library**

For the past 3 years the SL has been going through a review.

The structures of the divisions have changed including Public Library Services which has been combined with Marketing/Design. The new name of this division is Public Library Services and Community Engagement. The new executive, Lucy Milne, has been appointed and will start on Monday the 9<sup>th</sup> of March

### **Colourfest DVD**

39 libraries purchased copies of the 2015 Colourfest DVD for Harmony Day the 21<sup>st</sup> of March.

### **Other Business**

**Roman** – spoke about what's on at Liverpool Library.

**Wollongong** - Asked if the generic your library welcomes pamphlet could be reviewed.

Also do other libraries use the bulk loan service and lend via their home library service? Most libraries do however they have some restrictions to where the books are lent eg nursing homes, dementia units.

### **Marrickville – State Library bulk loans**

Marrickville library asked how bulk loans can be vetted to ensure libraries don't receive the same books again and again.

### **Blacktown Joelmon- WWI Anzac Programmes.**

What are other libraries doing.?

### **Meeting closed at 1:00pm**

The next meeting will be held on the 14<sup>th</sup> of May at Randwick Library

Attendance Sheet		Multicultural Working Group Meeting	
Venue: Liverpool Lib.		Date: 26/2/15	
Name	Library	email address	
Shauna Miller	SLNSW		
Wendy Ford	MANLY	wendy.ford@manly.nsw.gov.au	
Leanne Jones	Auburn		
Kasia r. Malicka	BURWOOD		
Kathy Yang	Marrickville	kathy.yang@nsw.gov.au	
Venessa Ong	Ashfield	venessa.ong@ashfield.nsw.gov.au	
Zora Drozdzic	Mona Vale	zora.drozdzic@pittwater.nsw.gov.au	
JODIE SHEATHER	RANDWICK CITY LIBRARY	jodie.sheather@randwick.nsw.gov.au	
Katherine Zhu	"	katherine.zhu@randwick.nsw.gov.au	
Vivien Chung	Willoughby City Library	vivien.chung@willoughby.nsw.gov.au	
Oriana Acevedo	SLNSW	oriana.acevedo@sl.nsw.gov.au	
Roman Ciernko	LIVERPOOL	R.Ciernko@liverpool.nsw.gov.au	
Kaye Johnson	Sutherland	k.johnson@ssc.nsw.gov.au	
wendy Gault	City of Canterbury	wendy.gault@canterbury.nsw.gov.au	
Vicki O'Rourke	Wollongong library	vicki.orourke@wollongong.nsw.gov.au	
Jann Debenham	Bankstown	jann.debenham@bankstown.nsw.gov.au	
Stella Tay	Hornsby Library	stella.tay@hornsby.nsw.gov.au	
Joelmon Zungar	Blacktown	joelmon.zungar@blacktown.nsw.gov.au	
Arda Barut	Auburn Library	arda_barut@hotmail.com	