

Agenda

NSW Public Libraries Document Delivery Meeting

5th May 2025 – 2PM: Online via Zoom

1. Welcome and Introductions

I acknowledge that I am hosting this meeting from the lands of the Dharug People and pay respect to their elders past, present and future. I also acknowledge the Traditional Custodians of the various lands on which you all work today and the Aboriginal and Torres Strait Islander people participating in this meeting.

2. Apologies

*Mandy Vaccaro, Albury; Rachel Pender, Camden; Ann Santangelo, Camden; ss

3. Confirmation of February Minutes [February 2025 Minutes](#)

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4. Actions arising from previous meeting

- Reciprocal email requests: Survey closed and 46 respondents. Updated list link will be added to minutes.

5. State Library of NSW report

-Joanna

6. Multicultural Services report

-Joanna

7. Trove Collaborative Services Updates

-Updates on TCS Resource sharing:

*UAT is currently active. This finishes at the end of the week. Kinks to be addressed and hopefully most current errors fixed by launch.

*Take 20 Meeting 1/5/25 notes: Introduction to TPRS platform (I have all the slides from this meeting that I will send to all).

*Training will be released today, May 5th, on the Trove Partners Learning Hub: Module based with short videos and written guides

*Rollout starts the 12th May, NSW not until the 21st of May. Rest of schedule explained.

*Trove Partners Search account login for the organisation to be sent today, 5th may (check with your managers if it hasn't come through to your email) and login TPRS to be sent on the 12th May.

*June 5th Q & A session on TPRS

- Access to Trove Partner Learning Hub can be requested via [Trove Support](#)

8. ILL Van

- Still waiting to hear from NSL about new options.

9. [The Wiki](#)

Libraries Australia/LADD issues

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Suggested topics for discussion

-Sharon; Liverpool: Clarification of new arrangements, No charges unis/special libraries if reciprocal? ILRS loan restrictions.

-Teresita; Waverley: Requests available via Webcat, logins supplied upon request-a more streamlined. Noosa Library's requesting via email?

12. General business

- New Service level Fees and Charges for FY2025/26 available via ALIA [here](#)

Service Type	Core	Rush	Express
Fee	Copy: \$22.40 Loan: \$34.40	Copy: \$44.50 Loan: \$62.80	Copy: \$67.00 Loan: \$85.00

13. Next meetings:

2025

Monday 4th August 2025, 2-5pm – Online

Monday 1st December 2025, 2-5pm. Hybrid meeting; both in person at the NSW State Library (Michael Crouch Room at the Mitchell Library wing in place of the Macquarie Room) and online.

Attendees: