Agenda

NSW Public Libraries Document Delivery Meeting

6th Feb 2023 (AGM) – 2PM – Online

1. Announcement Chair and Secretary roles
2. Welcome and introductions

I acknowledge that I am hosting/recording this meeting from the lands of Dharug People of the Eora Nation. I also acknowledge the Traditional Custodians of the various lands on which you all work today and the Aboriginal and Torres Strait Islander people participating in this meeting.

1. Apologies

Diane Parkin, Hornsby ; Sharon Downie, Liverpool

1. Confirmation of [December 2022 minutes](https://wiki.libraries.nsw.gov.au/doku.php?id=minutes_7_december_2022_state_library_of_nsw_document_delivery).
2. Actions arising from previous meeting

* Benchmarking survey – following up with Thomas and Jody

1. State Library of NSW report
2. Multicultural Services report
3. Trove Collaborative Services Updates

* Updates on TCS Resource sharing - NLA looking at replacement LADD options in February.
* NLA reached out for public library reps in Jan for the TCS Resource Sharing Working Group. This was to read and provide feedback on the recommendations they had compiled for potential suppliers replacing LADD.
* Meeting held on 19th Jan - All up there were 5 public library reps in the end – 3 from Victoria, 1 from Townsville and myself.
* While we are unable to discuss the recommendations in detail as it is now out to tender some of the major points that came up are:
* Payment Gateway – importance for PL who use LADD for invoicing. While largely reciprocal easier to have one location to invoice than individual requests should you not be able to have a council credit card to use.
* Automatic load balancing – automated generation of fulfillment options with algorithms that disperse fulfilment effort across participants in preferred subnetworks or the whole network.

Currently utilised in VIC and would be useful as long as we still have control over subnetworks for requests around AV etc as not all holdings may be for ILL.

* Admin – importance of LADD functions such as “notes” ; blank form ; Maximum charge per request.
* NLA is currently out to market to see what is available and will come back to those who participated in March/April to see what was found.

Aurora

* In addition to this there has also been some work going on in the LMS space of Aurora. They are looking into a new centralised ILL system that will make sending and receiving ILL easier for Aurora LMS users.
* First trial with Aurora to Aurora Libraries occurring first quarter 2023

1. ILL Van
2. [The Wiki](https://wiki.libraries.nsw.gov.au/doku.php?id=document_delivery_working_group)
3. Libraries Australia/LADD issues

* Ongoing Victorian Library Suspensions in LADD
* The Age article - [here](https://www.theage.com.au/national/victoria/book-lovers-in-a-bind-as-inter-library-loan-service-buckles-the-budget-20230120-p5ce5b.html)

1. Suggested topics for discussion

* Responses to No-reply email - NBANK

1. General business
2. Next meetings:

**2023**

Monday 1st May 2023, 2-5pm

Monday 7th August 2023, 2-5pm – Online

Monday 4th December 2023, 2-5pm

**Attendees**:

Kristin Ovidi, Sutherland

Anne Laidlaw, City of Sydney

Mayer Wu, Canterbury Bankstown

Shelley Petchell, Cumberland

Fujing Zhao, Ku-ring-Gai

Li Yuan Shepard, Inner West

Deanne Kennedy, Central Coast

Murray Boothman, Strathfield

Kalyani, Ku-ring-Gai

Georgia Matthews, Hawkesbury

Alice, Woollahra

Fiona Zi, Mosman Library

Mark Ross, Ryde

Annie Persijn, Georges River