Agenda

NSW Public Libraries Document Delivery Meeting

2nd May 2022 – 2PM – Online - Zoom

1. Welcome and introductions

Revisit nominations for chair and secretary roles 2022

1. Apologies

1. Confirmation of Feb 2022 minutes.
2. Actions arising from previous meeting

* **New Surveys on Lending AV and LOTE items** – Survey completed, Results in progress. Survey sent to ills elist and multicultural services elist.   
  **Action**: Results almost complete. Double check needed for any Metro Libraries who missed
* **Ongoing - Hard2find List error -** Check-in if any further issues have been recorded when posting to the hard2find list. If so please send on to Abby.

1. State Library of NSW report
2. Multicultural Services report
3. ILL Van
4. [The Wiki](https://wiki.libraries.nsw.gov.au/doku.php?id=document_delivery_working_group)
5. Libraries Australia/LADD issues
6. Suggested topics for discussion  
   - **ILL Benchmarking Project**: Library Managers have recently been looking at an ILL Benchmarking Project. A guest speaker from this group will be joining us to discuss.

- **ILL replacement charges**: how does your Library keep track of replacement charges and ILL?

1. General business
2. Next meetings: Monday 1st  August 2022, 2pm-5pm (Online)